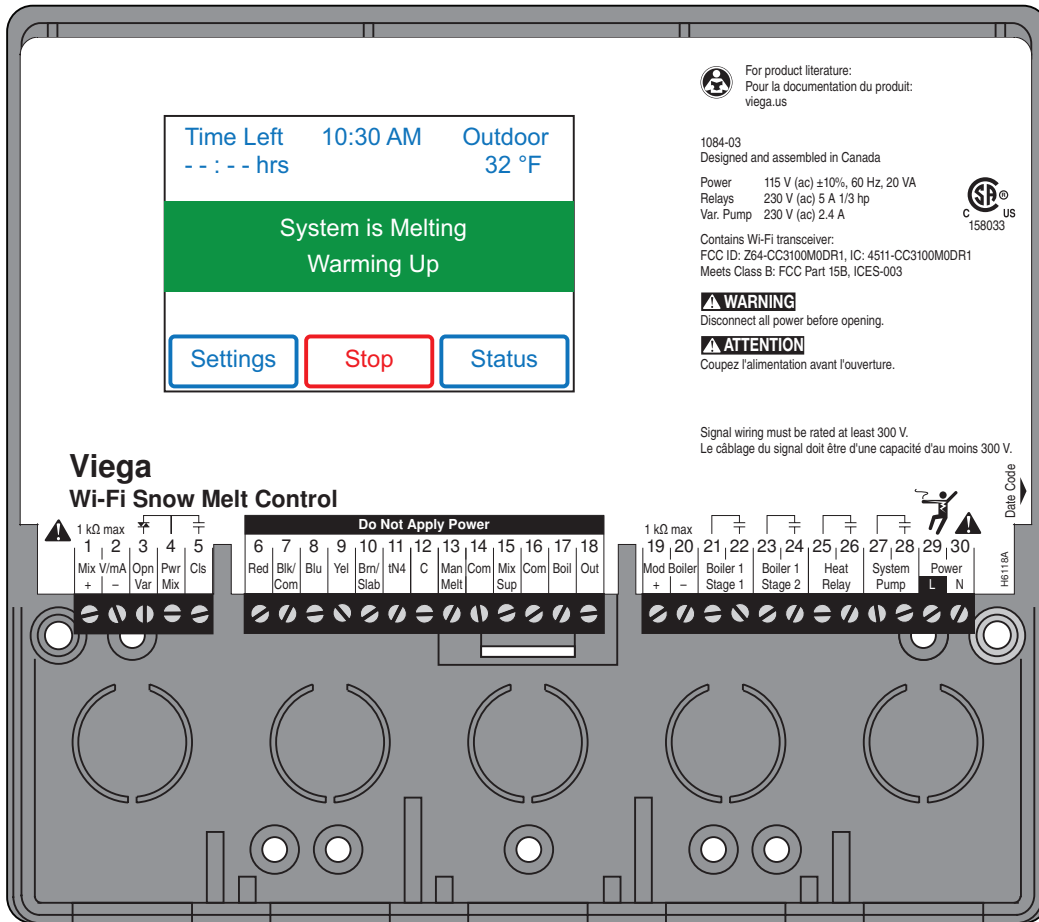


# Installation Manual

## Viega Wi-Fi Snow Melt Control





# Table of Contents

<b>1</b>	<b>About this Document</b>	<b>6</b>
1.1	Disclaimer	6
1.2	Symbols Used	7
<b>2</b>	<b>Product Information</b>	<b>8</b>
2.1	Heating and Cooling Solutions	8
2.2	Safety	8
2.3	Areas of Use	9
2.3.1	Snow/Ice Melting	9
2.4	Product Description	9
2.4.1	Wi-Fi Snow Melt Control Overview	9
2.5	Codes and Standards	10
2.5.1	Radio Frequency Interference	10
<b>3</b>	<b>Installation</b>	<b>11</b>
3.1	Preparation	11
3.1.1	Tools Required	11
3.1.2	Materials Required	11
3.1.3	Packaging Contents	11
3.1.4	Physical Dimensions	11
3.1.5	Installation Location	12
3.2	Installing the Control Enclosure	12
3.3	Rough-In Wiring	15
3.3.1	Low-Voltage Wiring	15
3.3.2	Line-Voltage Wiring	16
3.4	Sensor Wiring	16
3.4.1	Mounting the Outdoor Sensor	16
3.4.2	Wiring the Outdoor Sensor	18
3.4.3	Mounting the Universal Sensors	18
3.4.3.1	Universal Sensor Covered with Insulation	18
3.4.3.2	Immersion Well	19
3.4.4	Mounting the Universal Sensor for a Boiler	19
3.4.5	Mounting the Universal Sensor for Mix Supply	19
3.4.6	Wiring the Snow/Ice Sensor	20
3.4.7	Wiring the Slab Sensor	20
3.4.8	Wiring the Aerial Snow Sensor	20
3.5	tekmarNet	20
3.6	Manual Melt Input	21
3.7	Equipment Wiring	21
3.7.1	Wiring for Analog Mixing	21
3.7.2	Wiring the Floating Action Mixing Output	21
3.7.3	Wiring a Variable Speed Injection Mixing Pump	22
3.7.4	Wiring to a Modulating Boiler	22
3.7.5	Wiring to a Single-Stage Boiler	23
3.7.6	Wiring to a Two-Stage Boiler	23
3.7.7	Wiring the Heat Relay	23

3.7.8	Wiring the System Pump	23
3.7.9	Wiring the Input Power	24
3.8	Testing the Sensor Wiring	24
3.9	Testing the Wi-Fi Snow Melt Control Wiring	26
3.9.1	Testing the Power	26
3.9.2	Manual Override – Hand	26
3.9.2.1	Each Relay Output	26
3.9.2.2	Boiler Modulation	26
3.9.2.3	Mix Output – Floating Action	27
3.9.2.4	Mix Output – Variable Speed Injection	27
3.9.2.5	Mix Output – Analog Mixing	27
3.9.3	Exiting the Manual Override – Hand	27
3.10	Manual Override – Maximum Heating	27
3.11	Manual Override – Purge	28
3.12	Manual Override – Off	28
3.13	Access Levels	28
<b>4</b>	<b>User Interface</b>	<b>29</b>
4.1	Home Screen	29
4.2	Operation Modes	29
4.3	Symbols	30
4.4	Help Screen Feature	30
4.5	Status Menu Navigation	31
4.5.1	System Menu	32
4.5.2	Slab Menu	33
4.5.3	Weather Menu	33
4.6	Settings Menu Navigation	34
4.6.1	Temp Menu	35
4.6.2	Away Menu	36
4.6.3	Display Menu	36
4.6.4	Wi-Fi Menu	37
4.6.5	Time Menu	37
4.6.6	Energy Menu	38
4.6.7	Monitor Menu	39
4.6.8	Setup Menu Navigation	40
4.6.8.1	System Setup	41
4.6.8.2	Boiler Setup	42
4.6.8.3	Mixing Setup	43
4.6.8.4	tekmarNet Setup	44
4.6.9	Toolbox Menu	45
4.6.10	Override Menu	45
<b>5</b>	<b>Watts Home Mobile App</b>	<b>47</b>
5.1	Add the Viega Wi-Fi Snow Melt Control to the Watts Home Mobile App	47
5.2	Using the App	49
5.2.1	Settings	49
5.2.2	Devices	49
5.2.3	Locations	49
5.2.4	Control	50
5.2.5	Energy Use	50
5.2.6	Invite Users	50

	5.2.7	Control Settings	51
	5.2.8	My Account	51
	5.2.9	Settings	51
<b>6</b>		<b>Sequence of Operation</b>	<b>52</b>
	6.1	Snow Melting Overview	52
	6.2	Melt – Automatic Start and Stop	52
	6.3	Melt – EconoMelt	53
	6.4	Additional Melting Time	53
	6.5	Melt – Automatic Start and Timed Stop	54
	6.6	Melt – Manual Start and Timed Stop	54
	6.7	Melt – Tracked Start and Stop	55
	6.8	Idle Operation	55
	6.9	Storm Operation	56
	6.9.1	Auto Storm	56
	6.10	Slab Temperature Control	57
	6.11	Slab Protection	57
	6.12	Snow Melt Zones and Priority	58
	6.12.1	Hydronic Priority Levels	58
	6.13	Warm Weather Shut Down	59
	6.14	Cold Weather Cut Off	59
	6.15	Time Clock	60
	6.16	Away Operation	60
	6.17	tekmarNet Scene Operation	60
	6.18	Application Modes	60
	6.19	Pulse Width Modulation Zone Operation	61
	6.20	Boiler Operation	61
	6.20.1	1 Stage Boiler	61
	6.20.2	2 Stage Boiler	62
	6.20.3	Modulating Boiler	62
	6.20.4	EMS	63
	6.21	Mixing Operation	63
	6.22	Boiler and Mixing Operation	64
	6.23	Outdoor Sensor	65
	6.24	Exercising	65
	6.25	Post Purge	65
<b>7</b>		<b>Troubleshooting</b>	<b>66</b>
	7.1	Error Messages	66
	7.2	Frequently Asked Questions	70
<b>8</b>		<b>Technical Data</b>	<b>71</b>
<b>9</b>		<b>Limited Warranty</b>	<b>72</b>
	9.1	Limited Warranty for Viega Heating and Cooling Solutions	72
	9.2	tekmar Limited Warranty and Product Return Procedure	75

# 1 About this Document

## 1.1 Disclaimer



This document is subject to updates. For the most current Viega technical literature please visit [www.viega.us](http://www.viega.us).



Viega products are designed to be installed by licensed and trained plumbing, mechanical, and electrical professionals who are familiar with Viega products and their installation. **Installation by non-professionals may void Viega LLC's warranty.**



**DANGER!**  
**Electric Shock**

An electric shock can cause burns, serious injury, and even death.

## 1.2 Symbols Used

The following symbols may be used within this document:

**DANGER!**

This symbol warns of possible life-threatening injury.

**WARNING!**

This symbol warns of possible serious injury.

**CAUTION!**

This symbol warns of possible injury.

**NOTICE!**

This symbol warns of possible damage to property.



Notes give additional helpful tips.

## 2 Product Information

### 2.1 Heating and Cooling Solutions

Viega Heating and Cooling Solutions provide state-of-the-art, energy efficient occupant comfort and snow/ice melting options for both the commercial and residential markets.

Viega Heating and Cooling Solutions transfer heat to or from a space using hydronic technology. Hydronic technology leverages radiant heat transfer to achieve more even surface and space temperatures, providing a more comfortable environment for occupants. Energy loss and inefficiencies commonly seen with forced air systems impact radiant systems less.

### 2.2 Safety

Please read and understand the instructions before beginning installation to eliminate safety concerns and reduce risks associated with use and handling of Viega products.



It is your responsibility to ensure that this control is safely installed according to all applicable codes and standards. Viega is not responsible for personal injury or damages resulting from improper installation and/or maintenance.



- Improper installation and operation of this control could result in damage to the equipment.
- This control is not intended for use as a primary limit control. Other controls that are intended and certified as safety limits must be placed into the control circuit.
- Do not attempt to service the control. There are no user serviceable parts inside the control. Attempting to service the control voids the warranty.



## 2.3 Areas of Use

### 2.4.2 Snow/Ice Melting

Type of Service	Comments	Temperature
Hydronic heating	Ethylene glycol / propylene glycol	-30° to 225° F
Low-pressure steam		Max 225° F

**Table 1: Fluids and water approved for use with Wi-Fi Snow Melt Control**



The use of the system for applications other than those listed or outside of these parameters must be approved by the Viega Technical Services Department.

## 2.4 Product Description

### 2.4.1 Wi-Fi Snow Melt Control Overview

The Viega Wi-Fi Snow Melt Control operates hydronic heating equipment designed to melt snow and/or ice from roads and walkway surfaces. The control works with the snow/ice sensor or aerial snow sensor to automatically detect snow or ice and operates a single boiler or steam valve to supply heat to the slab. Boiler return protection is provided to non-condensing boilers using a mixing valve or variable speed injection mixing pump. The Watts® Home mobile app allows for remote operation and monitoring of the snow melt system from anywhere in the world.

This manual covers the complete installation, programming, and sequence of operations for this control. You will also find instruction on testing, commissioning, and troubleshooting the control and system that it operates.

## 2.5 Codes and Standards



It is the responsibility of the installer or any other parties to adhere to all applicable local rules and regulations governing the nature of the installation.

The Viega Wi-Fi Snow Melt control complies with the following codes and standards:

- Class B: FCC Part 15B
- ICES-003

### 2.5.1 Radio Frequency Interference

The installer must ensure that this control and its wiring are isolated and/or shielded from strong sources of electromagnetic noise. Conversely, this Class B digital apparatus complies with Part 15 of the FCC Rules and meets all requirements of the Canadian Interference-Causing Equipment Regulations. However, if this control does cause harmful interference to radio or television reception, which is determined by turning the control off and on, the user is encouraged to try to correct the interference by re-orientating or relocating the receiving antenna, relocating the receiver with respect to this control, and/or connecting the control to a different circuit from that to which the receiver is connected.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## 3 Installation

### 3.1 Preparation

#### 3.1.1 Tools Required

- Small flathead screwdriver (provided)
- Phillips head screwdriver
- Needle-nose pliers
- Wire stripper

#### 3.1.2 Materials Required

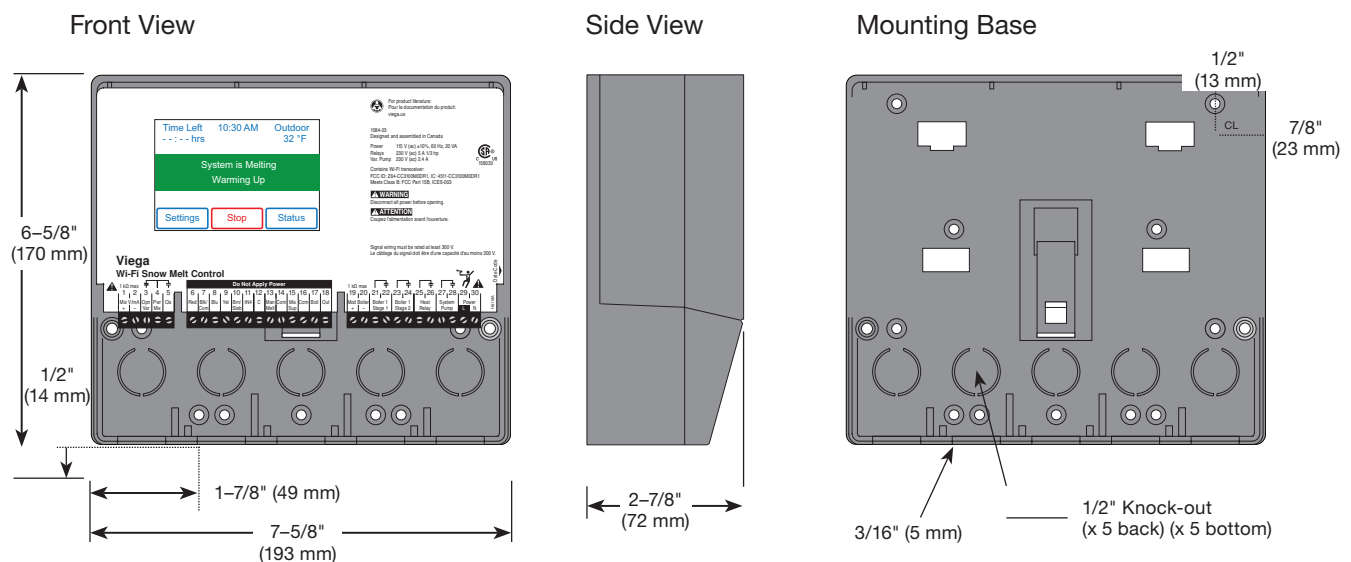
- 18 AWG LVT solid wire (for low-voltage connections)
- 14 AWG solid wire (for line-voltage connections)
- Five 1/8" to 1" wood screws

#### 3.1.3 Packaging Contents

The following are included in the product packaging:

- 1 Wi-Fi Snow Melt Control
- 1 Outdoor sensor
- 2 Universal sensors
- 2 Cable ties
- 1 Small flathead screwdriver
- 1 Viega Installation Manual
- 1 Viega User Guide

#### 3.1.4 Physical Dimensions



### 3.1.5 Installation Location

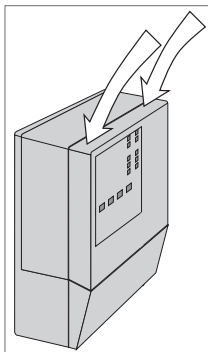
Choose the placement of the control early in the construction process to enable proper wiring during rough-in.



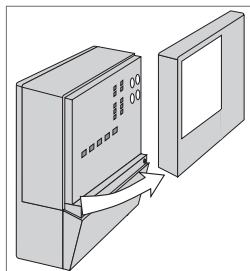
- Keep the control dry. Avoid potential leakage onto the control.
- Maintain relative humidity less than 90% in a non-condensing environment.
- Avoid exposure to extreme temperatures beyond 32-122° F (0-50° C).
- Install away from equipment, appliances, or other sources of electrical interference.
- Install to allow easy access for wiring, viewing, and adjusting the display screen.
- Install approximately 5 feet (1.5 m) off the finished floor.
- Locate the control near pumps and/or zone valves if possible.
- Provide a solid backing which the enclosure can be mounted to. Example: plywood or wall studs.
- Use the conduit knockouts provided on the upper, lower, back and sides of the enclosure for wiring.

### 3.2 Installing the Control Enclosure

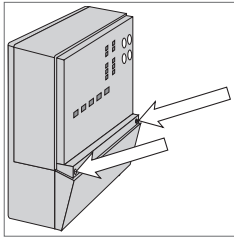
- Mount the control enclosure to a wall or to an electrical box.
- Two wiring chamber dividers are included. The dividers provide a barrier to keep low voltage wiring separated from line voltage wiring.
- If the dividers are not used, then low voltage circuits must use wire rated to at least 300 V.



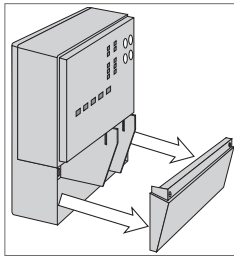
Press down at the fingertip grips on top of the front cover and pull out and down.



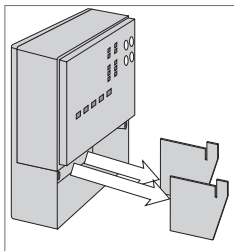
Lift the front cover up and away from the control.



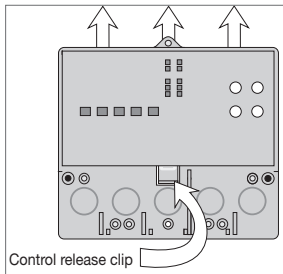
Loosen the screws at the front of the wiring cover.



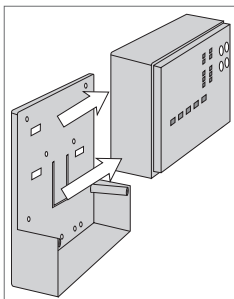
The wiring cover pulls straight out from the wiring chamber.



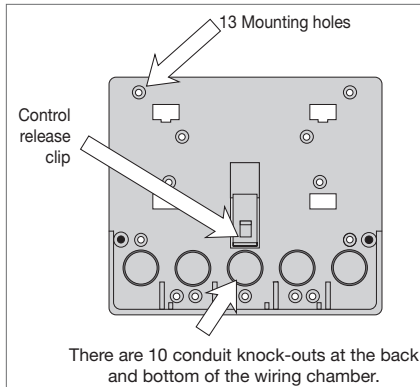
Remove the safety dividers from the wiring chamber by pulling them straight out of their grooves.



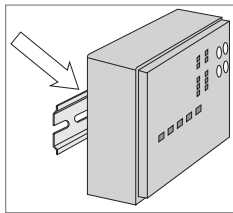
Press the control release clip on the base inside the wiring chamber and slide the control upwards.



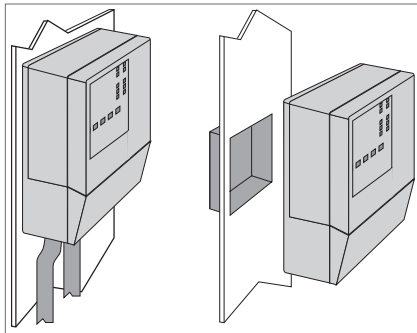
The control lifts up and away from the base.



The base is ready for mounting.



The control can be mounted on a standard DIN rail. First remove the control from its base and then, using the hooks and spring clip on the back of the control, mount it onto the DIN rail. This will be a popular option for those who prefer to mount the control inside a larger electrical panel. The DIN Snap Kit M9303 is sold separately.



The wiring can enter the bottom or the back of the enclosure. Knock-outs provided in the base allow the wiring to be run in conduit up to the enclosure. The base also has holes that line up with the mounting holes of most common electrical boxes.

## 3.3 Rough-In Wiring



### DANGER!

To prevent the risk of personal injury and/or death, make sure power is not applied to the control until it is fully installed and ready for final testing. Ensure there is no power running to any circuit that requires work. Please be aware local codes may require this control to be installed or connected by an electrician.



- Install the safety dividers by sliding them into the grooves provided to isolate the low and line-voltage wiring.
- Remove  $\frac{3}{8}$  inches (10 mm) of insulation from all wiring that will be connected to the terminals.
- A circuit breaker or power disconnect that provides power to the control should be located nearby and clearly labeled.
- Refer to the current and voltage ratings at the back of this manual before connecting devices to this control.

### 3.3.1 Low-Voltage Wiring

**Pull two conductor 18 AWG LVT cable, up to 500 feet (150 m) long, for the following equipment:**

- Outdoor sensor
- Universal sensor for the boiler
- Universal sensor for the mix supply
- Single-stage on/off boiler
- Modulating boiler using 0-10 V (DC) or 4-20 mA
- Mixing valve or variable speed injection pump using a 0-10 V (DC) or 4-20 mA signal.

**Pull three conductor 18 AWG LVT cable, up to 500 feet (150 m) long, for the following equipment:**

- Mixing valves using a floating action signal

**Pull four conductor 18 AWG LVT cable, up to 500 feet (150 m) long, for the following equipment:**

- Aerial snow sensor
- Two-stage on/off boiler

**Pull the four conductor 18 AWG LVT cable for the snow/ice sensor or aerial snow sensor to the Wi-Fi Snow Melt Control.**

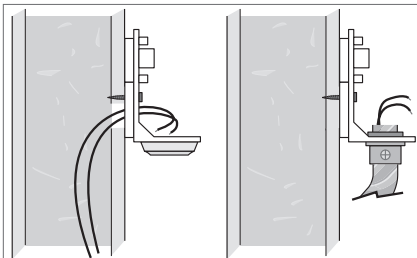
### 3.3.2 Line-Voltage Wiring

**Pull two conductor 14 AWG cable, up to 500 feet (150 m) long, for the following equipment:**

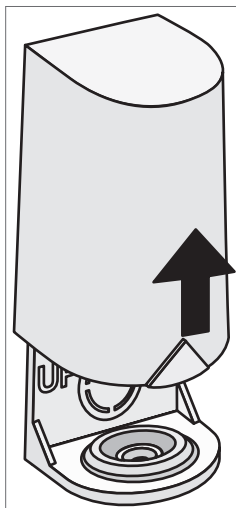
- System pump
- Boiler pump
- Heat exchanger on/off injection pump
- Variable speed injection pump

## 3.4 Sensor Wiring

### 3.4.1 Mounting the Outdoor Sensor

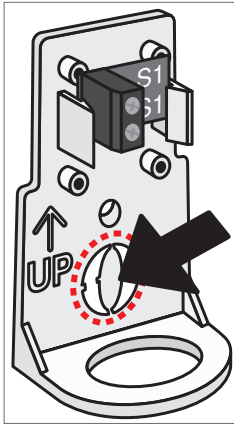


- The temperature sensor (thermistor) is built into the sensor enclosure.
- The outdoor sensor can either be mounted directly onto a wall and the wiring should enter through the back or bottom of the enclosure. Do not mount the outdoor sensor with the conduit knockout facing upwards because rain could enter the enclosure and damage the sensor.
- In order to prevent heat transmitted through the wall from affecting the sensor reading, it may be necessary to install an insulating barrier behind the enclosure.
- The outdoor sensor should be mounted on a north-facing wall. The outdoor sensor should not be exposed to heat sources such as ventilation or window openings.
- The outdoor sensor should be installed at an elevation above the ground that will prevent accidental damage or tampering.

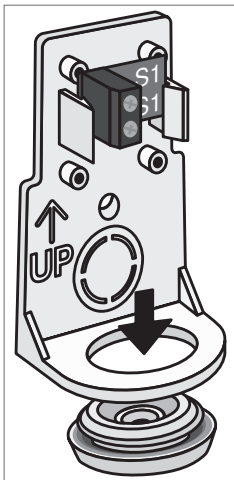


Remove cover by sliding upwards away from the base.

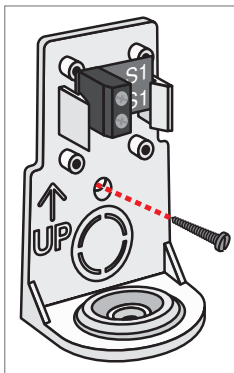




To wire from the back, remove the knock-out in the sensor base.

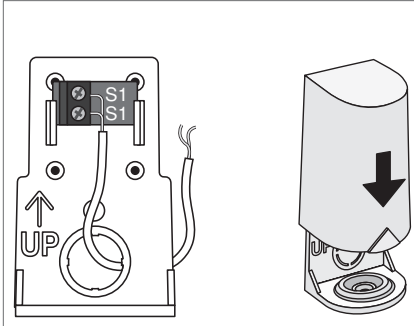


If using conduit, remove the flexible plug from the base bottom.

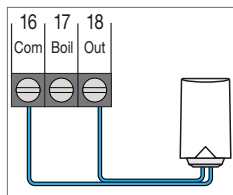


Attach the base to the wall, soffit, or electrical box.

### 3.4.2 Wiring the Outdoor Sensor



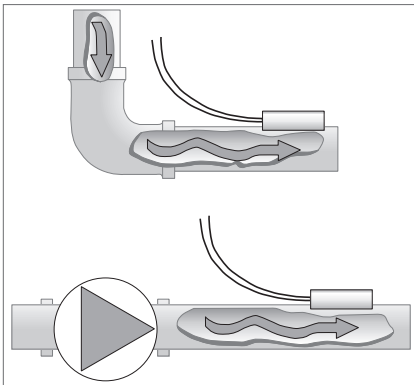
- Connect 18 AWG or similar wire to the two terminals provided in the enclosure and run the wires from the outdoor sensor to the control. Do not run the wires parallel to telephone or power cables. If the sensor wires are located in an area with strong sources of electromagnetic interference (EMI), shielded cable or twisted pair should be used or the wires should be run in a grounded metal conduit. If using shielded cable, the shield wire should be connected to terminal 16: Com on the control and not to earth ground.
- Follow the "3.8 Testing the Sensor Wiring" on page 24 and connect the wires to the control.
- Replace the front cover of the sensor enclosure.



At the Wi-Fi Snow Melt Control:

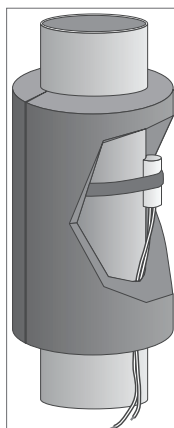
- Connect the outdoor sensor to terminals 16 and 18.

### 3.4.3 Mounting the Universal Sensors



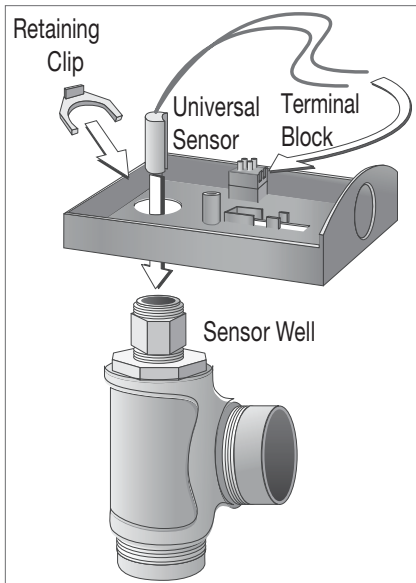
The universal sensor is designed to mount on a tube/pipe or in a temperature immersion well. The sensor should be placed downstream of a pump or after an elbow or similar fitting. This is especially important if large-diameter plumbing is used as the thermal stratification within the pipe can result in erroneous sensor readings. Proper sensor location requires that the fluid is thoroughly mixed within the pipe before it reaches the sensor.

#### 3.4.3.1 Universal Sensor Covered with Insulation



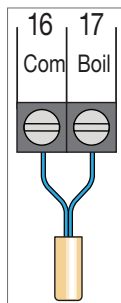
The universal sensor can be strapped directly to the pipe using the cable tie provided. Insulation should be placed around the sensor to reduce the effect of air currents on the sensor measurement.

### 3.4.3.2 Immersion Well



If a universal sensor is mounted onto 1" (25 mm) diameter L type copper tube, there is approximately an 8 second delay between a sudden change in water temperature and the time the sensor measures the temperature change. This delay increases considerably when mild steel (black iron) pipe is used. In general, it is recommended that a temperature well be used for steel pipe of diameter greater than 1-1/4" (32 mm). Temperature wells are also recommended when large diameter pipes are used and fluid stratification is present.

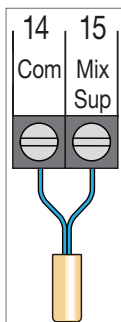
### 3.4.4 Mounting the Universal Sensor for a Boiler



If a boiler will provide heat for the system, mount one of the universal sensors near it.

- If applicable, connect the universal sensor to terminals 16 and 17.

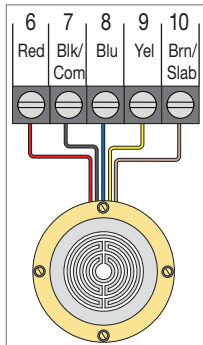
### 3.4.5 Mounting the Universal Sensor for Mix Supply



When operating a mixing valve or a variable speed injection pump, mount one of the universal sensors downstream from the equipment.

- If applicable, connect the universal sensor to terminals 14 and 15.

### 3.4.6 Wiring the Snow/Ice Sensor

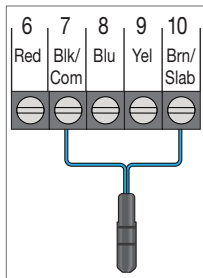


A snow/ice sensor can be connected to the Wi-Fi Snow Melt Control. The cable may be extended to a total length of 500' (150 m) using 18 AWG cable. Any junction boxes must be kept dry.

If the snow/ice sensor input is used:

- Connect the red wire to terminal 6.
- Connect the black wire to terminal 7.
- Connect the blue wire to terminal 8.
- Connect the yellow wire to terminal 9.
- Connect the brown wire to terminal 10.

### 3.4.7 Wiring the Slab Sensor

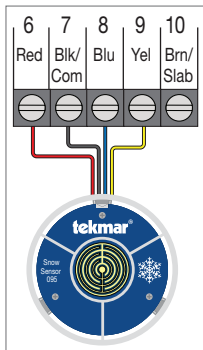


A slab sensor can be installed either alone or together with an aerial snow sensor.

If the slab sensor input is used:

- Connect the slab sensor to terminals 7 and 10.

### 3.4.8 Wiring the Aerial Snow Sensor

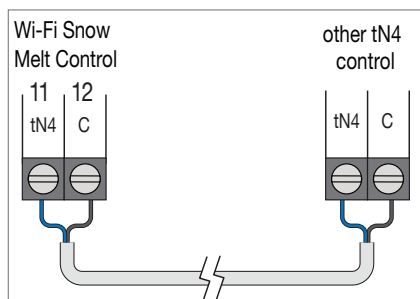


An aerial snow sensor can be connected to the Wi-Fi Snow Melt Control.

If the aerial snow sensor input is used:

- Connect the red wire to terminal 6.
- Connect the black wire to terminal 7.
- Connect the blue wire to terminal 8.
- Connect the yellow wire to terminal 9.

## 3.5 tekmarNet

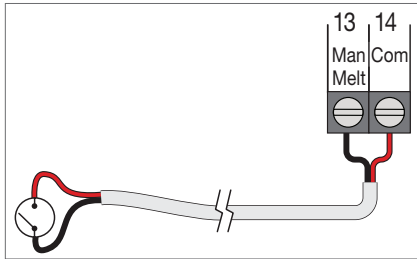


The Viega Wi-Fi Snow Melt Control can be connected to other tekmarNet communication compatible controls using the tN4 bus.

If tekmarNet is used:

- Connect terminal 11 tN4 on the Wi-Fi Snow Melt Control to the tN4 wiring terminal on the other device.
- Connect terminal 12:C on the Wi-Fi Snow Melt Control to terminal C on the other device.
- tekmarNet is polarity sensitive.

### 3.6 Manual Melt Input



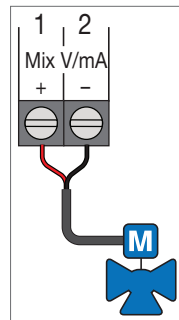
The manual melt input allows the control to be manually switched to melting operation using a switch. This connection is optional.

If the Manual Melt input is used:

- Connect a switch to terminals 13 and 14. The switch may be either dry (no voltage) or a voltage signal up to 32 V (ac).

### 3.7 Equipment Wiring

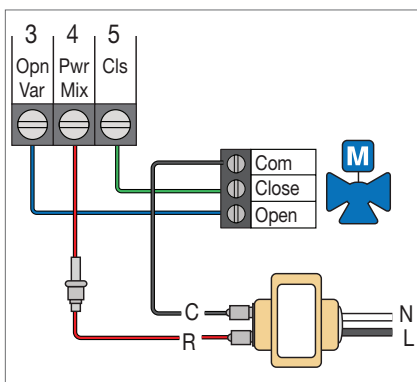
#### 3.7.1 Wiring for Analog Mixing



The control can operate a mixing valve by providing a 0-10 V (DC) or a 4-20 mA signal to the valve actuating motor.

- If applicable, connect the mixing actuator positive (+) to terminal 1.
- If applicable, connect the mixing actuator negative (-) to terminal 2.

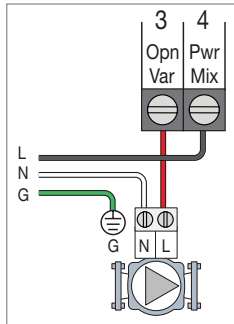
#### 3.7.2 Wiring the Floating Action Mixing Output



The Wi-Fi Snow Melt Control provides a floating action signal to operate a floating action actuator. The floating action mixing output uses dry relay contacts that can switch either 24, 120, or 230 V (ac). When using 24 V (ac), a transformer is required to power the actuator. The actuator terminals are typically labeled for clockwise and counterclockwise rotation. The control's open and close terminals are wired to the actuator depending on the direction the valve rotates to open and close respectively.

- Connect the power source to terminal 4: Pwr Mix on the control.
- Connect terminal 3: Opn Var to the actuator terminal that rotates the valve open.
- Connect terminal 5: Cls to the actuator terminal that rotates the valve to close.
- If using a 24 V (ac) transformer, connect the actuator common to the transformer C.
- If using a 120 V or 230 V (ac) power supply, connect the actuator common to the power supply neutral (N).

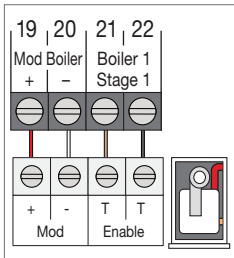
### 3.7.3 Wiring a Variable Speed Injection Mixing Pump



A variable speed injection mixing pump requiring up to 230 V (ac), 2.4 A is operated through terminals 3 and 4. For simplicity in wiring and troubleshooting, a separate breaker for the pump is recommended.

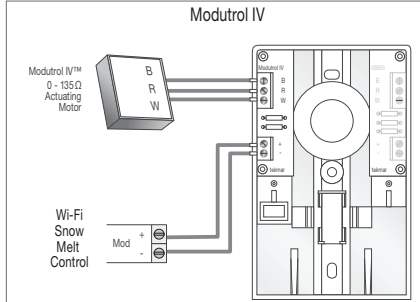
- Connect 115 or 230 V (ac) power L to terminal 4 Pwr Mix.
- Connect a wire from terminal 3 Open Var to pump L.
- Connect a wire from pump N to power Neutral.
- Connect the ground wire (G) to the pump.

### 3.7.4 Wiring to a Modulating Boiler

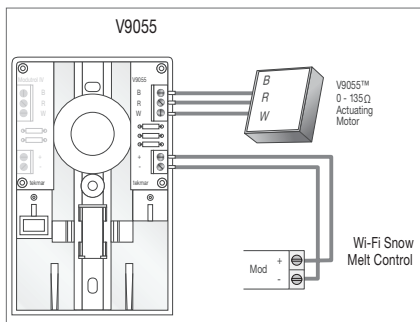


The Wi-Fi Snow Melt Control provides either a 4-20 mA or a 0-10 V (DC) output to the modulating boiler. Polarity must be observed.

- Connect the Mod + terminal from the modulating boiler to terminal 19.
- Connect the Mod - terminal from the modulating boiler to terminal 20.
- Some modulating boilers require an enable to start firing the boiler. Connect the boiler enable to the stage 1 terminals 21 and 22.



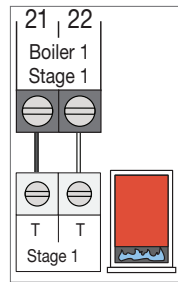
The 4 to 20 mA output can be converted to a 0 - 135 Ω output for a Modutrol IV™ gas valve actuating motor using a 0 - 135 Ω tekmar converter (sold separately).



The 4 to 20 mA output can be converted to a 0 - 135 Ω output for a V9055™ gas valve actuating motor using a 0 - 135 Ω tekmar converter (sold separately).

Modutrol IV™ and V9055™ are trademarks of Honeywell, Inc.

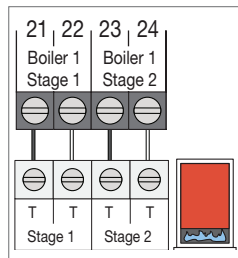
### 3.7.5 Wiring to a Single-Stage Boiler



A single-stage boiler is enabled through the T-T contacts.

- Connect Stage 1 terminals 21 and 22 to the boiler T-T contacts.

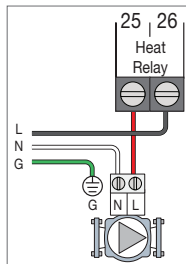
### 3.7.6 Wiring to a Two-Stage Boiler



A two-stage boiler is enabled through the T-T contacts.

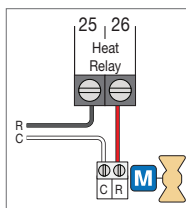
- Connect Stage 1 terminals 21 and 22 to the boiler's stage 1 contacts.
- Connect Stage 2 terminals 23 and 24 to the boiler's stage 2 contacts.

### 3.7.7 Wiring the Heat Relay



If the heat relay is operating a pump, the pump can be rated up to 230 V (ac), 5 A, 1/3 hp and switched through terminals 25 and 26. For simplicity in wiring and troubleshooting, a separate breaker for each pump is recommended.

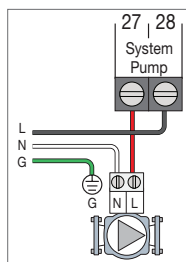
- Connect the power source line wire (L) to terminal 26.
- Connect a wire from terminal 25 to the pump L.
- Connect a wire from the pump N back to the power source neutral.
- Connect the ground wire (G) to the pump.



If the heat relay is wired to a 24 V(ac) on-off valve:

- Connect the power source red wire (R) to terminal 25.
- Connect a wire from terminal 26 to the valve R.
- Connect a wire from the valve C to the power source common.

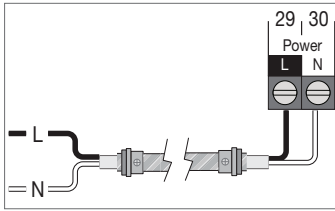
### 3.7.8 Wiring the System Pump



A system pump requiring up to 230 V (ac), 5 A, 1/3 hp can be switched through terminals 27 and 28. For simplicity in wiring and troubleshooting, a separate breaker for each pump is recommended.

- Connect the power source line wire (L) to terminal 28.
- Connect a wire from terminal 27 to the pump L.
- Connect a wire from the pump N back to the power source neutral.
- Connect the ground wire (G) to the pump.

### 3.7.9 Wiring the Input Power



Provide a 15 A circuit for the input power.

- Connect the 115 V (ac) line wire (L) to terminal 29.
- Connect the neutral wire (N) to terminal 30.

## 3.8 Testing the Sensor Wiring



**Do not apply voltage to a sensor at any time as damage to the sensor may result.**

A good quality test meter capable of measuring up to 5,000 k $\Omega$  (1 k $\Omega$  = 1000  $\Omega$ ) is required to measure the sensor resistance. In addition, the actual temperature must be measured with either a high-quality digital thermometer, or if a thermometer is not available, a second sensor can be placed alongside the one to be tested and the readings compared.

First, measure the temperature using the thermometer and then measure the resistance of the sensor where it connects to the control. The wires from the sensor must not be connected to the control while the test is performed. Using the following chart, estimate the temperature measured by the sensor. The sensor and thermometer readings should be close. If the test meter reads a very high resistance, there may be a broken wire, a poor wiring connection or a defective sensor. If the resistance is very low, the wiring may be shorted, there may be moisture in the sensor or the sensor may be defective. To test for a defective sensor, measure the resistance directly at the sensor location.



Temperature		Resistance	Temperature		Resistance
°F	°C	Ω	°F	°C	Ω
-50	-46	490,813	90	32	7,334
-45	-43	405,710	95	35	6,532
-40	-40	336,606	100	38	5,828
-35	-37	280,279	105	41	5,210
-30	-34	234,196	110	43	4,665
-25	-32	196,358	115	46	4,184
-20	-29	165,180	120	49	3,760
-15	-26	139,403	125	52	3,383
-10	-23	118,018	130	54	3,050
-5	-21	100,221	135	57	2,754
0	-18	85,362	140	60	2,490
5	-15	72,918	145	63	2,255
10	-12	62,465	150	66	2,045
15	-9	53,658	155	68	1,857
20	-7	46,218	160	71	1,689
25	-4	39,913	165	74	1,538
30	-1	34,558	170	77	1,403
35	2	29,996	175	79	1,281
40	4	26,099	180	82	1,172
45	7	22,763	185	85	1,073
50	10	19,900	190	88	983
55	13	17,436	195	91	903
60	16	15,311	200	93	829
65	18	13,474	205	96	763
70	21	11,883	210	99	703
75	24	10,501	215	102	648
80	27	9,299	220	104	598
85	29	8,250	225	107	553

## 3.9 Testing the Wi-Fi Snow Melt Control Wiring

Remove the front cover from the Wi-Fi Snow Melt Control.

### 3.9.1 Testing the Power

- Use an electrical meter set to measure (ac) voltage.
- Measure between the L and N terminals.
- The reading should be 115 V (ac) +/- 10%.

### 3.9.2 Manual Override – Hand

The control includes a Manual Override – Hand menu to check if the control's relays are operating and that the control is wired correctly to the snow melt equipment.

Step 1: Press Settings.

Step 2: Press Override.

Step 3: Press Manual Override.

Step 4: Select Manual Override to Hand.

Step 5: Press Back.

Step 6: The following outputs can be operated:

- System pump relay
- Heat relay
- Boiler stage 2 relay
- Boiler stage 1 relay
- Boiler modulation 0-10 V (DC) or 4-20 mA signal
- Mix output variable-speed injection pump
- Mix output floating action relays
- Mix output analog (0-10 V (DC) or 4-20 mA signal)

#### 3.9.2.1 Each Relay Output

- Use an electrical meter set to measure (AC) voltage.
- Measure between the relay wiring terminals.
- When the relay is off, the voltage should be 115 V (AC).
- When the relay is on, the voltage should be 0 V (AC).

#### 3.9.2.2 Boiler Modulation

- Use an electrical meter set to measure V (DC) or mA.
- Set the boiler modulation to 100%.
- The voltage between the + and – wiring terminals should be 10 V (DC) or 20 mA.
- Set the boiler modulation to 0%.
- The voltage between the + and – wiring terminals should be 0 V (DC) or 4 mA.

### 3.9.2.3 Mix Output – Floating Action

- Use an electrical meter set to measure (ac) voltage.
- Set the Mix Output to 100%. The floating action open wiring terminal will be closed for the length of the motor speed setting (default is 105 seconds).
- When opening, the voltage between the open and common wiring terminals should be 24 V (ac) or 115 V (ac).
- When opening, the voltage between the close and common wiring terminals should be 0 V (ac).
- Set the Mix Output to 0%. The floating action closed wiring terminal will be closed for the length of the motor speed setting (default is 105 seconds).
- When closing, the voltage between the open and common wiring terminals should be 0 V (ac).
- When closing, the voltage between the close and common wiring terminals should be 24 V (ac) or 115 V (ac).

### 3.9.2.4 Mix Output – Variable Speed Injection

- Use an electrical meter set to measure V (ac).
- Set the Mix Output to 100%.
- The voltage between the Open Var and N wiring terminals should be 115 V (ac).
- Set the Mix Output to 0%.
- The voltage between the Open Var and N wiring terminals should be 0 V (ac).

### 3.9.2.5 Mix Output – Analog Mixing

- Use an electrical meter set to measure V (DC) or mA.
- Set the Mix Output to 100%.
- The voltage between the + and – wiring terminals should be 10 V (DC) or 20 mA.
- Set the Mix Output to 0%.
- The voltage between the + and – wiring terminals should be 0 V (DC) or 4 mA.

### 3.9.3 Exiting the Manual Override – Hand

- Exit the Manual Override by selecting Auto.
- Install the front cover.

## 3.10 Manual Override – Maximum Heating

In hydronic application modes, the control includes a Maximum Heat operation where the control operates the snow melt system to maintain the maximum allowed heating setpoints. This allows testing of the snow melt system during warm weather.

- Step 1: Press Settings.
- Step 2: Press Override.
- Step 3: Press Manual Override.
- Step 4: Select Manual Override to Max Heat.
- Step 5: Press Back. The control starts the Max Heat operation.
- Step 6: Exit the Manual Override by selecting Auto.

### 3.11 Manual Override – Purge

When operating a hydronic snow melt system, it is necessary to purge and bleed all air out of the system. The control includes a Purge operation where the system, primary and boiler pumps are all turned on to assist in purging air from the system.

- Step 1: Press Settings.
- Step 2: Press Override.
- Step 3: Press Manual Override.
- Step 4: Select Manual Override to Purge.
- Step 5: Press Back. The control starts the Purge operation.
- Step 6: Exit the Manual Override by selecting Auto.

### 3.12 Manual Override – Off

The snow melt system can be manually turned off and the control remains off until manually changed back to Auto. This allows the installer or end user to permanently disable the snow melt system without removing power from the control.

- Step 1: Press Settings.
- Step 2: Press Override.
- Step 3: Press Manual Override.
- Step 4: Select Manual Override to Off.
- Step 5: Press Back.
- Step 6: Exit the Manual Override by selecting Auto.

### 3.13 Access Levels

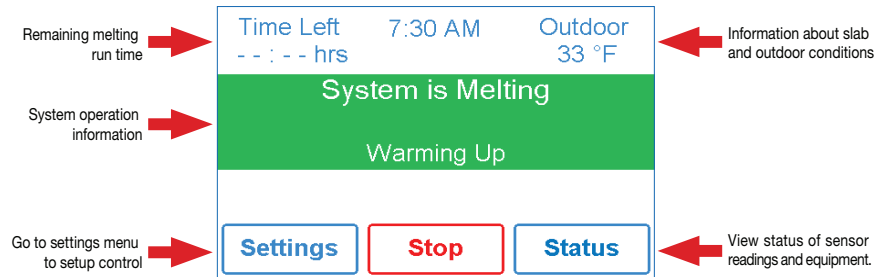
The Wi-Fi Snow Melt Control is shipped pre-programmed with common settings. The control has an “Installer” access level that allows full access to all settings and a “User” access level that restricts the number of settings available. The control defaults to the “User” access level after 12 hours of operation.

To change to the “Installer” access level:

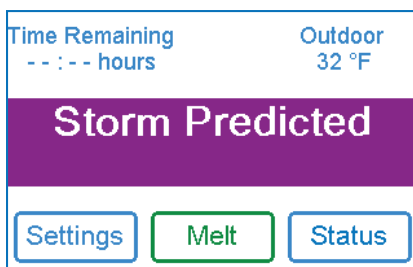
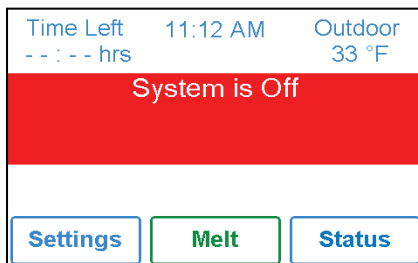
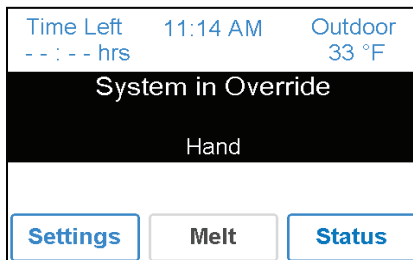
- Step 1: Press Settings.
- Step 2: Press Toolbox.
- Step 3: Press Access Level.
- Step 4: Press Installer.

## 4 User Interface

### 4.1 Home Screen



### 4.2 Operation Modes



#### SYSTEM IN OVERRIDE / SYSTEM IN EXERCISING

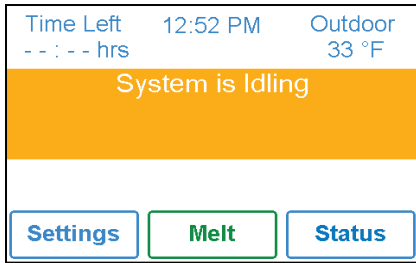
- The control is in a manual override for testing, commissioning or exercising.
- The description field explains which type of override is active.

#### SYSTEM IS OFF

- The snow melt system is off and is ready to detect snow or ice.
- "Warm Weather Shut Down" is shown when the slab and outdoor temperature are above the WWSD setting. During WWSD, the snow will melt naturally due to warm outdoor temperatures.
- "Cold Weather Shut Down" is shown when the outdoor temperature is below the CWCO setpoint. The outdoor temperature is so cold the heating system does not have capacity to melt snow.
- "Melt Pending" is shown when the system is off during CWCO but will resume melting once the outdoor temperature increases above the CWCO setpoint.

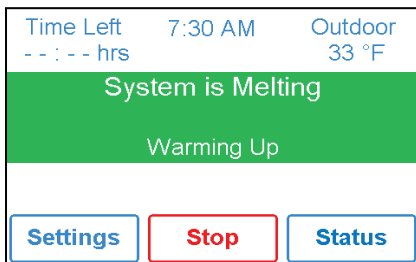
#### STORM PREDICTED

- The Internet weather forecast is predicting a snow fall and the control is preheating the slab to the storm setpoint. This reduces the amount of time needed to reach the melting setpoint in the event snow or ice is detected.



**SYSTEM IS IDLING**

- The control is preheating the slab to the idling setpoint. This reduces the amount of time needed to reach the melting setpoint in the event snow or ice is detected.



**SYSTEM IS MELTING**

- The control has either detected snow/ice and automatically started or the control was manually started.
- "Warming Up" is shown when the slab is below the slab target temperature.

**4.3 Symbols**

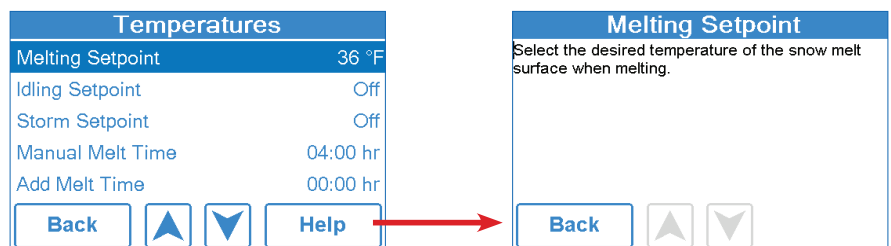


**WARNING SYMBOL**

The control has an error message. Press the warning symbol to determine the error code and information on how to take corrective action. Refer to "7 Troubleshooting" on page 66 for a list of error codes.

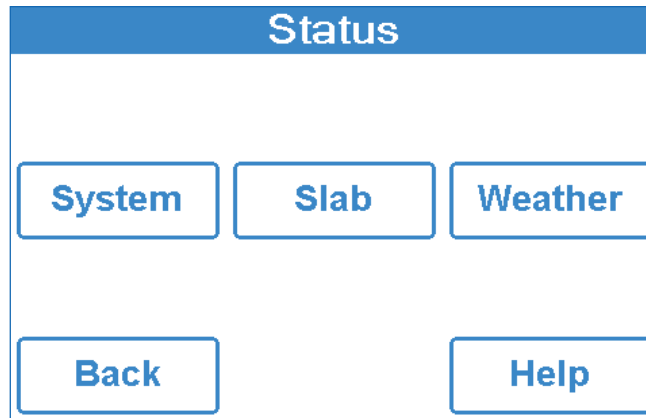
**4.4 Help Screen Feature**

The display includes a Help screen for each setting. The Help screen provides a description of the setting that is identical to the description found in the Installation Manual.



## 4.5 Status Menu Navigation

- Step 1: Press Status on the Home Screen.  
 Step 2: Press either System, Slab, or Weather.  
 Step 3: Press the up or down arrows to scroll through the list.



System Status	
Manual Melt Input	Off
Boiler Target	142 °F
Boiler Supply	143 °F
Boiler Output	0 %
Stage 1	Off



Slab Status	
Outdoor	33 °F
Slab Target	--- °F
Slab Sensor	36 °F
Sensor Water Status	Dry
Wifi rssi	-21



Weather Status	
Current weather: Sunny Cloudy	
Current Outdoor: 61 °F	
Snow Forecast: 0.0 in	

## 4.5.1 System Menu

Description	Range	Access
<p><b>MANUAL MELT INPUT</b> When Manual Melt wiring terminal 13 is shorted to common wiring terminal 14, the control is enabled and enters the melting operation unless prevented by warm weather shut down or cold weather cut out. When the manual melt input is disconnected, the control completes the melting cycle and then returns to off, idle or storm operation. Conditions: Always</p>	Off, Enabled	User Installer
<p><b>TEKMARNET</b> When tekmarNet communication is present, the status shows active. When there is no tekmarNet communication, the status is off. Conditions: Always</p>	Off, Active	User Installer
<p><b>BOILER TARGET</b> The boiler target calculated by the control based on outdoor temperature, slab temperature and the melting, idling, or storm setpoints. " - - - " is displayed when no heat is required. Conditions: Application mode is set to Boiler or Boiler+Mix.</p>	- - -, 50 to 230° F (10.0 to 110.0° C)	User Installer
<p><b>BOILER SUPPLY</b> Current boiler supply water temperature. Conditions: Application mode is set to Boiler or Boiler+Mix.</p>	-31 to 266° F (-35.0 to 130.0° C)	Installer
<p><b>BOILER OUTPUT</b> Current boiler plant percent output. Conditions: Application mode is set to Boiler or Boiler+Mix.</p>	0 to 100%	User Installer
<p><b>STAGE 1</b> Current status of the stage 1 relay. Conditions: Application mode is set to PWM Zone, Mixing, Boiler, or Boiler+Mix.</p>	On or Off	User Installer
<p><b>STAGE 2</b> Current status of the stage 2 relay. Conditions: Boiler type is set to Stage 2.</p>	On or Off	User Installer
<p><b>MIX TARGET</b> The mix target calculated by the control based on outdoor temperature, slab temperature and one of either the melting, idling, or storm setpoints. " - - - " is displayed when no heat is required. Conditions: Application mode is set to Mixing or Boiler+Mix.</p>	- - -, 70 to 200° F (21.0 to 93.5° C)	User Installer
<p><b>MIX SUPPLY</b> Current mix supply water temperature. Conditions: Application mode is not set to Electric.</p>	-31 to 266° F (-35.0 to 130.0° C)	User Installer
<p><b>MIX OUTPUT</b> Current position of the mixing valve or output of the variable speed injection pump. Conditions: Application mode is set to Mixing or Boiler+Mix.</p>	0 to 100%	User Installer
<p><b>SYSTEM PUMP</b> Current status of the system loop pump. Conditions: Application mode is set to PWM Zone, Mixing, Boiler, or Boiler+Mix.</p>	On or Off	User Installer
<p><b>HEAT RELAY</b> Current status of the heat relay. Conditions: Application mode is set to PWM Zone or Mixing.</p>	On or Off	User Installer

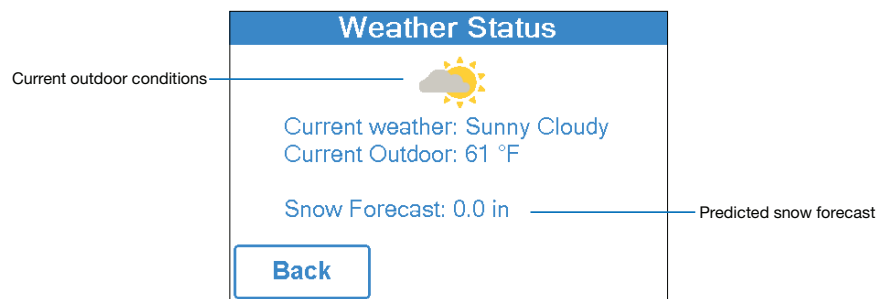


## 4.5.2 Slab Menu

Description	Range	Access
<b>OUTDOOR</b> Current outdoor air temperature as measured by the outdoor sensor or from the tekmarNet system or Internet weather forecast. “---” is displayed when no outdoor temperature reading is available. Conditions: Always available.	---, -67 to 149° F (-55.0 to 65.0° C)	User Installer
<b>SLAB TARGET</b> The slab target calculated by the control based on outdoor temperature and the melting, idling, or storm setpoints. “---” is displayed when no heat is required. Conditions: Always available.	---, 32 to 110° F (0 to 43.0° C)	Installer
<b>SLAB SENSOR</b> Current slab sensor temperature. Conditions: Snow/ice sensor set to In-slab or slab sensor is set to On.	-58 to 167° F (-50.0 to 75.0° C)	User Installer
<b>SENSOR WATER STATUS</b> Current status of snow/ice sensor moisture detector. Conditions: Snow/ice sensor is set to In-slab or Aerial.	Dry or Wet	User Installer

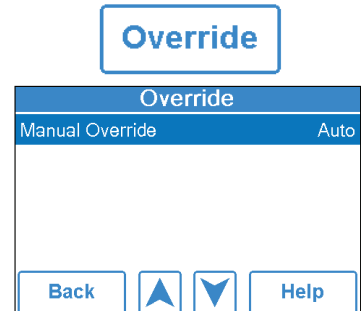
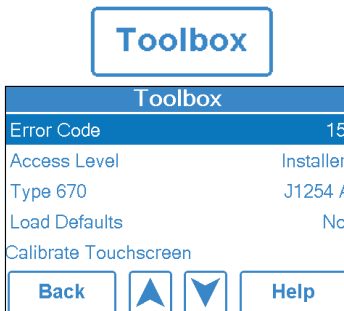
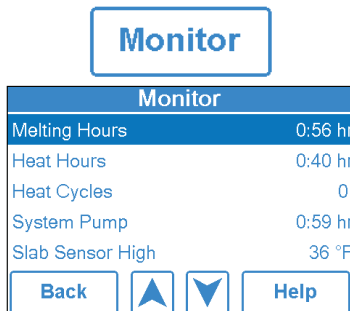
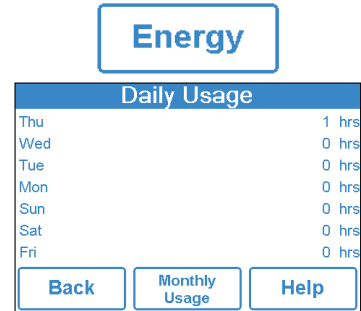
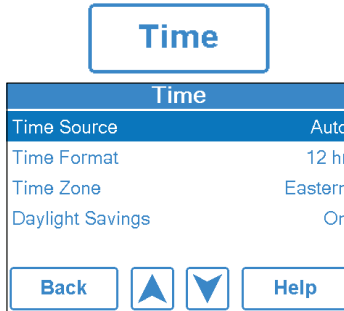
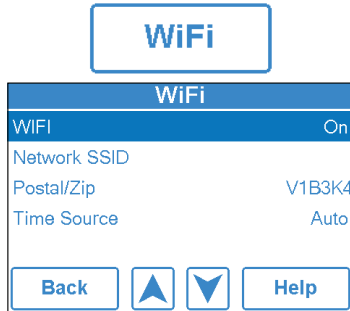
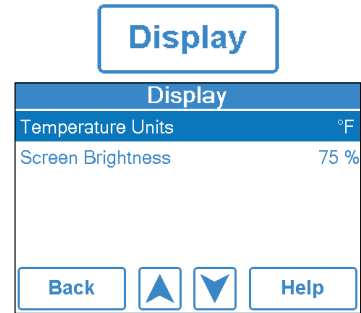
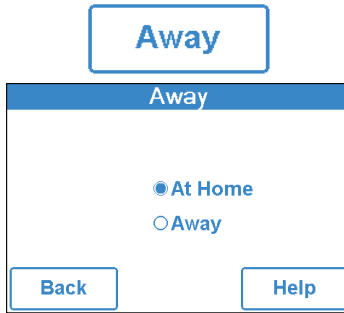
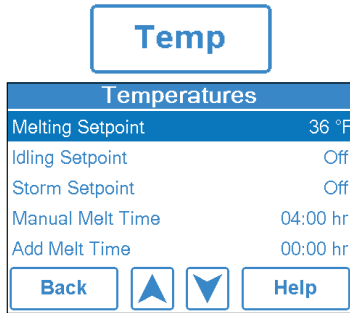
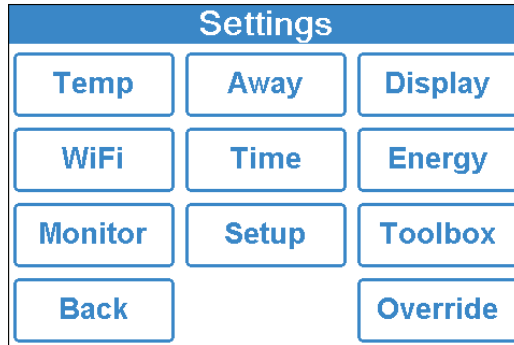
## 4.5.3 Weather Menu

When Wi-Fi is turned on, the control receives weather data from the Internet. The current weather, outdoor temperature and forecast snow fall information is displayed.



## 4.6 Settings Menu Navigation

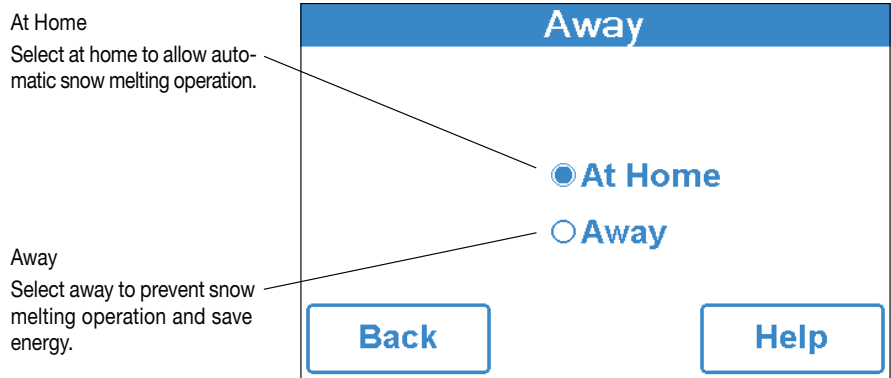
- Step 1: Press Settings on the Home Screen.
- Step 2: Press one of the ten options.
- Step 3: Press the up or down arrows to scroll through the list.
- Step 4: Press the highlighted setting name to change the setting value.



## 4.6.1 Temp Menu

Description	Range	Access
<p><b>MELTING SETPOINT</b>                      Select the desired temperature of the snow melt surface when melting.                      Conditions: Always available.</p>	32 to 95° F (0.0 to 35.0° C) Default = 36° F (2.0° C)	User Installer
<p><b>IDLING SETPOINT</b>                      Select the desired temperature of the snow melt surface when idling. Idling preheats the slab when the slab is dry but cold and allows faster reaction time to reach the melting temperature when snow is detected. Recommended for commercial use only.                      Conditions: Always available.</p>	OFF, 20 to 95° F (-6.5 to 35.0° C) Default = Off	User Installer
<p><b>STORM SETPOINT</b>                      Select the desired temperature of the snow melt surface while operating in the storm operation. Storm operation temporarily preheats the slab to allow faster reaction time to reach the melting temperature when snow is detected. Storm operation is automatically activated by the Internet weather forecast or manually started by a switch.                      Conditions: Always available.</p>	OFF, 20 to 95° F (-6.5 to 35.0° C) Default = Off	User Installer
<p><b>MANUAL MELT TIME</b>                      Select the amount of running time when manually starting the system.                      Conditions: Always available.</p>	0:30 to 24:00 hours Default = 4:00 hours	User Installer
<p><b>ADD MELT TIME</b>                      Select the amount of additional melting time after the snow/ice sensor is dry. This allows low spots on the slab to fully dry before the snow melt system is shut off.                      Conditions: Snow/ice sensor is set to In-slab or aerial</p>	0:00 to 6:00 hours Default = 0:00 hours	Installer
<p><b>STORM RUN TIME</b>                      Select the amount of storm run time to preheat the slab when advised of a winter storm warning.                      Conditions: Storm setpoint is set to a temperature.</p>	0:30 to 24:00 hours Default = 8:00 hours	Installer
<p><b>SENSITIVITY</b>                      Select how sensitive snow/ice sensor is to water detection.                      Conditions: Snow/ice sensor is set to In-slab or aerial.</p>	Auto, Min, -2, -1, Mid, +1, +2, Max Default = Auto	Installer
<p><b>WWSD</b>                      Select the temperature above which the snow melt system is shut off during warm weather. This allows the snow or ice to melt off the slab naturally.                      Conditions: Always available.</p>	Auto, 32 to 95° F (0.0 to 35.0° C) Default = Auto	Installer
<p><b>CWCO</b>                      Select the temperature below which the snow melt system is shut off during extremely cold weather. Below this temperature, the heat loss of the slab exceeds the capacity of the boiler or heating appliance.                      Conditions: Always available.</p>	Off, -30 to 50° F (-34.5 to 10.0° C) Default = 10° F (-12.0° C)	Installer

### 4.6.2 Away Menu



The home/away changes devices system-wide. All thermostats and controls that are grouped together as a location on the Watts Home mobile app will change together. All thermostats and controls on the system will also change together.

### 4.6.3 Display Menu

Description	Range	Access
<b>TEMPERATURE UNITS</b> Select Fahrenheit or Celsius temperature units. Conditions: Always available.	°F or °C	User Installer
<b>SCREEN BRIGHTNESS</b> Select the screen brightness. Conditions: Always available.	0 to 100% Default = 75%	User Installer
<b>CLEAN SCREEN</b> The Clean Screen timer locks the screen for 10 seconds allowing the user to wipe the screen with a moist cloth. Do not use solvents to clean the screen. Conditions: Always available.	NA	User Installer

## 4.6.4 Wi-Fi Menu



Before using the Wi-Fi features of this product, you must accept the Terms of Use, as amended from time to time and available at [WattsWater.com/Terms-of-Use](http://WattsWater.com/Terms-of-Use). If you do not accept these terms, this product can still be used without Wi-Fi features.

Description	Range	Access
<b>WI-FI</b> Enable or disable Wi-Fi connectivity. The help screen displays the following information: <ul style="list-style-type: none"> <li>• IP Address</li> <li>• Subnet Mask</li> <li>• Gateway IP</li> <li>• MAC Address</li> </ul> Conditions: Always available.	Off or On	User Installer
<b>NETWORK SSID</b> Select the Wi-Fi network from the list. Conditions: Wi-Fi is set to On.	List of Wi-Fi Networks	User Installer
<b>ZIP/POSTAL CODE</b> Enter a US ZIP or Canadian postal code. The ZIP/Postal Code is used to provide the location for the weather information. The weather service is available in the USA and Canada only. Conditions: Wi-Fi is set to On.	US ZIP format 12345  Canada Postal Code format A1B2C3	User Installer
<b>TIME SOURCE</b> Select to set to the time automatically or manually. Conditions: Wi-Fi is set to On.	Auto, Manual	User Installer

## 4.6.5 Time Menu

Description	Range	Access
<b>TIME SOURCE</b> Select to set to the time automatically or manually. Auto is only available when Wi-Fi is set to On. Conditions: Always available.	Auto, Manual	User Installer
<b>SET TIME AND DATE</b> ■ Press field that needs adjusted. ■ Then adjust with arrow buttons. Conditions: Always available.	NA	User Installer
<b>TIME FORMAT</b> Select either 12 or 24 hour format. Conditions: Always available.	12 hr, 24 hr Default = 12 hr	User Installer
<b>TIME ZONE</b> Select the location's time zone. Conditions: Available when Time Source is set to Manual.	Hawaii, Alaska, Pacific, Mountain, Central, Eastern, Atlantic, NFLD (Newfoundland)	User Installer
<b>DAYLIGHT SAVINGS</b> Set Daylight Savings to On to automatically adjust for time changes in the spring and fall. Conditions: Always available.	Off or On Default = On	User Installer

## 4.6.6 Energy Menu

View the snow melt system running hours in the past week.

Daily Usage	
Thu	1 hrs
Wed	0 hrs
Tue	0 hrs
Mon	0 hrs
Sun	0 hrs
Sat	0 hrs
Fri	0 hrs

[Back](#)
[Monthly Usage](#)
[Help](#)

View the snow melt system running hours in the past year.

Monthly Usage		
Sep	1 hrs Mar	0 hrs
Aug	0 hrs Feb	0 hrs
Jul	0 hrs Jan	0 hrs
Jun	0 hrs Dec	0 hrs
May	0 hrs Nov	0 hrs
Apr	0 hrs Oct	0 hrs

[Back](#)
[Daily Usage](#)
[Help](#)

## 4.6.7 Monitor Menu

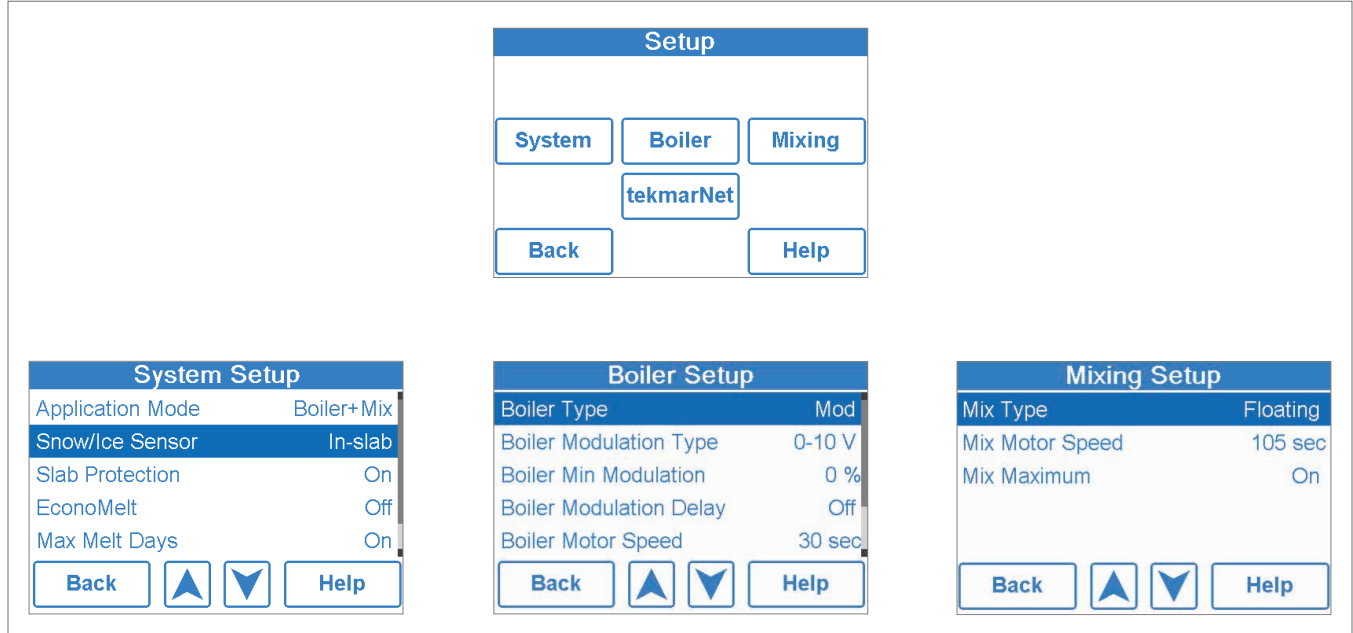
Description	Range	Access
<b>MELTING HOURS</b> Records the number of melting hours since the counter was last reset. Conditions: Always available.	0 to 999999 hours	User Installer
<b>HEAT HOURS</b> Records the number of hours the boiler fired since the counter was last reset. Conditions: Available when Application Mode is Boiler and Boiler+Mix.	0 to 999999 hours	User Installer
<b>HEAT CYCLES</b> Records the number of cycles the boiler turned on since the counter was last reset. Conditions: Available when Application Mode is Boiler and Boiler+Mix.	0 to 999999 cycles	Installer
<b>SYSTEM PUMP</b> Records the number of hours the system pump has operated since the counter was last reset. Conditions: Available when Application Mode is not set to Electric.	0 to 999999 hours	Installer
<b>SLAB SENSOR HIGH</b> Records the highest measured slab temperature since the counter was last reset. Conditions: Available when snow/ice sensor is set to In-slab or slab sensor = On.	-58 to 167° F (-50.0 to 75.0° C)	Installer
<b>SLAB SENSOR LOW</b> Records the lowest measured slab temperature since the counter was last reset. Conditions: Available when snow/ice sensor is set to In-slab or slab sensor = On.	-58 to 167° F (-50.0 to 75.0° C)	Installer
<b>OUTDOOR HIGH</b> Records the highest measured outdoor air temperature since the counter was last reset. Conditions: Always available.	-67 to 149° F (-55.0 to 65.0° C)	Installer
<b>OUTDOOR LOW</b> Records the lowest measured outdoor air temperature since the counter was last reset. Conditions: Always available.	-67 to 149° F (-55.0 to 65.0° C)	Installer
<b>BOILER HIGH</b> Records the highest measured boiler temperature since the counter was last reset. Conditions: Available when Application Mode is set to Boiler or Boiler+Mix.	-31 to 266° F (-35.0 to 130.0° C)	Installer

Table continued on next page.

Table continued from previous page.

Description	Range	Access
<b>BOILER LOW</b> Records the lowest measured boiler temperature since the counter was last reset. Conditions: Available when Application Mode is set to Boiler or Boiler+Mix.	-31 to 266° F (-35.0 to 130.0° C)	Installer
<b>MIX SUPPLY HIGH</b> Records the highest measured mix temperature since the counter was last reset. Conditions: Available when Application Mode is set to PWM Zone, Mixing or Boiler+Mix.	-31 to 266° F (-35.0 to 130.0° C)	Installer
<b>MIX SUPPLY LOW</b> Records the lowest measured mix temperature since the counter was last reset. Conditions: Available when Application Mode is set to PWM Zone, Mixing or Boiler+Mix.	-31 to 266° F (-35.0 to 130.0° C)	Installer
<b>RESET ALL?</b> Resets all the counters in the monitor menu at once. Conditions: Always available.	NA	Installer

### 4.6.8 Setup Menu Navigation



The screenshot displays the 'Setup' menu structure. At the top is the 'Setup' menu with options for 'System', 'Boiler', 'Mixing', 'tekmarNet', 'Back', and 'Help'. Below this are three sub-menus:

- System Setup:** Application Mode (Boiler+Mix), Snow/Ice Sensor (In-slab), Slab Protection (On), EconoMelt (Off), Max Melt Days (On). Navigation: Back, Up, Down, Help.
- Boiler Setup:** Boiler Type (Mod), Boiler Modulation Type (0-10 V), Boiler Min Modulation (0 %), Boiler Modulation Delay (Off), Boiler Motor Speed (30 sec). Navigation: Back, Up, Down, Help.
- Mixing Setup:** Mix Type (Floating), Mix Motor Speed (105 sec), Mix Maximum (On). Navigation: Back, Up, Down, Help.



#### 4.6.8.1 System Setup

Description	Range	Access
<p><b>APPLICATION MODE</b></p> <p>The Application Mode selects the operation of the mechanical equipment.</p> <p>Application Mode “PWM Zone” operates a pump or zone valve to provide heat to the snow melt system.</p> <p>Application Mode “Mixing” operates a mixing valve or a variable speed injection mixing pump to heat the snow melt system. The heat source is enabled.</p> <p>Application Mode “Boiler” operates a modulating, 1-stage or 2-stage boiler to heat the snow melt system.</p> <p>Application Mode “Boiler+Mix” operates a mixing valve or a variable speed injection mixing pump and controls the boiler temperature to heat the snow melt system.</p> <p>Conditions: Always available.</p>	PWM Zone Mixing Boiler Boiler+Mix  Default = Boiler+Mix	Installer
<p><b>SNOW/ICE SENSOR</b></p> <p>Select if a snow/ice sensor "Inslab" or an aerial snow sensor is installed.</p> <p>Conditions: Always available.</p>	None, In-slab, Aerial  Default = In-slab	Installer
<p><b>SLAB SENSOR</b></p> <p>Select if a slab sensor is installed.</p> <p>Conditions: Available when snow/ice sensor is set to None or aerial.</p>	Off or On  Default = Off	Installer
<p><b>SLAB PROTECTION</b></p> <p>Select if a concrete slab should be protected from large temperature differentials to avoid cracking the concrete due to high tensile stress. This limits the heat-up rate of the concrete slab. Slab protection is not required for installations with brick pavers, asphalt or other non-concrete materials.</p> <p>Conditions: Available when 1) Application mode is set to Mixing, Boiler or Boiler+Mix, 2) Snow/ice sensor is set to Inslab or slab sensor is set to On.</p>	Off or On  Default = On	Installer
<p><b>ECONOMELT</b></p> <p>EconoMelt allows the user to mechanically remove snow then manually start the system to melt the remaining thin snow layer or ice with an automatic stop when the sensor is dry.</p> <p>Conditions: Available when snow/ice sensor is set to In-slab.</p>	Off or On  Default = Off	Installer
<p><b>MAX MELT DAYS</b></p> <p>Limit the amount of melting run time after snow is automatically detected by a snow/ice sensor or aerial snow sensor.</p> <p>Conditions: Always available.</p>	Off, 0.5 to 7 days  Default = 3 days	Installer
<p><b>OUTDOOR SENSOR</b></p> <p>Select if the outdoor air temperature is measured by the control, by a tekmarNet system or by the Internet weather service.</p> <p>Conditions: Always available.</p>	Control, tekmarNet, Internet  Default = Control	Installer

#### 4.6.8.2 Boiler Setup

Description	Range	Access
<p><b>BOILER TYPE</b>            Select the type of boiler operated by the control.            Mod = Modulating boiler with an adjustable firing rate using a 0-10V (DC) or 4-20 mA signal.            1 Stage = Single one-stage on/off boiler.            2 Stage = Single two-stage on/off boiler.            EMS = Modulating boiler with an adjustable target temperature using a 0-10V (DC) or 4-20 mA signal.            Enable = Enable for Application Mode PWM Zone or Mix.            Control = Call for heat to tekmarNet control.            Conditions: Always available.</p>	Mod, 1 Stage, 2 Stage, EMS, Enable, Control  Default = Mod	Installer
<p><b>BOILER MODULATION TYPE</b>            Select between a 0-10 V (DC) or 4-20 mA signal to control the modulating boiler.            Conditions: Available when 1) Application Mode is set to Boiler or Boiler+Mix, and 2) Boiler Type is set to Mod or EMS.</p>	0-10 V or 4-20 mA  Default: 0-10 V	Installer
<p><b>BOILER MIN MODULATION</b>            Set the boiler minimum modulation of the boiler burner.            Conditions: Available when 1) Application Mode is set to Boiler or Boiler+Mix, and 2) Boiler Type is set to Mod.</p>	0 to 50%  Default = 0%	Installer
<p><b>BOILER MODULATION DELAY</b>            Set the time the boiler operates at the minimum firing rate before allowing the firing rate to change. This allows the boiler ignition system to establish a flame.            Conditions: Available when 1) Application Mode is set to Boiler or Boiler+Mix, and 2) Boiler Type is set to Mod.</p>	Off, 10 to 180 seconds  Default = Off	Installer
<p><b>BOILER MOTOR SPEED</b>            Set the time required for the modulating burner actuating motor to fully open the gas valve or ramp the burner fan speed from off to full speed. Set to 30 seconds unless otherwise recommended by the boiler manufacturer.            Conditions: Available when 1) Application Mode is set to Boiler or Boiler+Mix, and 2) Boiler Type is set to Mod.</p>	30 to 230 seconds  Default = 30	Installer
<p><b>BOILER DIFFERENTIAL</b>            The temperature differential that the control uses to cycle the boiler on and off. The differential is split evenly half above and half below of the boiler target.            Conditions: Available when Application Mode is set to Boiler or Boiler+Mix.</p>	Auto, 2 to 42° F (1.0 to 23.5° C)  Default = Auto	Installer
<p><b>BOILER MINIMUM</b>            When Application Mode is set to Mixing or Boiler+Mix: The boiler return minimum protects both condensing and non-condensing boilers from cold return water temperatures. The mixing valve is closed or the variable speed injection mixing is reduced when the boiler return temperature falls below this setting.            When Application Mode is set to Boiler: The minimum allowed boiler target temperature. Check the boiler manufacturer's manual for recommended return water temperatures.</p>	Off, 50 to 180° F (10.0 to 82.0° C)  Default = Off	Installer

Table continued on next page.

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Description	Range	Access
<p><b>EMS SIGNAL MINIMUM</b></p> <p>The starting voltage for the EMS boiler signal. This voltage corresponds to the EMS Low Temperature setting. Check the boiler manufacturer's manual for the starting voltage for the EMS signal range.</p> <p>Conditions: Available when 1) Boiler Type is set to EMS, and 2) Boiler Modulation Type is set to 0-10 V.</p>	<p>0.5 to 10 VDC</p> <p>Default = 0.5 VDC</p>	Installer
<p><b>EMS LOW TEMPERATURE</b></p> <p>The EMS boiler target temperature that corresponds to the EMS Signal Minimum voltage or 4 mA. Check the boiler manufacturer's manual for the minimum EMS target temperature.</p> <p>Conditions: Available when Boiler Type is set to EMS.</p>	<p>50 to 210° F (10 to 99.0° C)</p> <p>Default = 50° F (10.0° C)</p>	Installer
<p><b>EMS HIGH TEMPERATURE</b></p> <p>The EMS boiler target temperature that corresponds to 10 V (DC) or 20 mA. Check the boiler manufacturer's manual for the maximum EMS target temperature.</p> <p>Conditions: Available when Boiler Type is set to EMS.</p>	<p>50 to 210° F (10.0 to 99.0° C)</p> <p>Default = 210° F (99.0° C)</p>	Installer

#### 4.6.8.3 Mixing Setup

Description	Range	Access
<p><b>MIXING TYPE</b></p> <p>Select the mixing output type.</p> <p>Floating = Floating action mixing output to operate a mixing valve.</p> <p>Injection = Injection mixing output to operate a wet-rotor, impedance protected pump with a current less than 2.4 A.</p> <p>0-10 V = Analog mixing output provides a 0-10 V (DC) signal.</p> <p>4-20 mA = Analog mixing output provides a 4-20 mA signal.</p> <p>Conditions: Available when Application Mode is set to Mixing or Boiler+Mix.</p>	<p>Floating, Injection, 0-10 V, 4-20 mA</p> <p>Default = Floating</p>	Installer
<p><b>MIX MOTOR SPEED</b></p> <p>Set the time that the mixing actuating motor requires to operate from fully closed to fully open. Check the mixing actuator motor instruction manual for the motor speed time.</p> <p>Conditions: Available when 1) Application Mode is set to Mixing or Boiler+Mix, and 2) Mixing Type is set to Floating, 0-10 V, or 4-20 mA.</p>	<p>30 to 230 seconds</p> <p>Default = 105 seconds</p>	Installer
<p><b>MIX MAXIMUM</b></p> <p>Set the maximum operating temperature of the system supply water temperature.</p> <p>Conditions: Available when Application Mode is set to Mixing or Boiler+Mix.</p>	<p>80 to 180° F, Off (26.5 to 82.5° C)</p> <p>Default = 140° F (60.0° C)</p>	Installer

#### 4.6.8.4 tekmarNet Setup

Description	Range	Access
<p><b>ADDRESSING</b></p> <p>The tekmarNet address of this control. Select between automatic and manual addressing. To manually set the address, use the up or down buttons.</p> <p>Conditions: Available when the Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication</p>	Auto, b:01 to b:24, 1:01 to 1:24, 2:01 to 2:24, 3:01 to 3:24	Installer
<p><b>DEVICE COUNT</b></p> <p>Provides a count of all the tekmarNet thermostats, setpoint controls and snow melt controls on a tN4 bus.</p> <p>Conditions: Available when the Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication</p>	1 to 24	Installer
<p><b>SNOW MELT ZONE</b></p> <p>Select the snow melting zone that this control operates. Snow zone 1 has the highest priority while snow zone 12 has the lowest priority.</p> <p>Conditions: Available when the Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication.</p>	1 to 12	Installer
<p><b>TRACK ZONE</b></p> <p>Select to track and record the running hours of snow zone 1 and repeat this run time on this control. This allows snow melting zones without a snow/ice sensor to automatically start.</p> <p>Conditions: Available when 1) The Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication and 2) Snow zone is set to 2 through 12.</p>	Off or On	Installer
<p><b>MELT GROUP</b></p> <p>A User Switch or Gateway may be used to manually start melting the zone. Set the Melt Group number to the corresponding Setpoint Enable number on the User Switch or Gateway.</p> <p>Conditions: Available when the Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication.</p>	1 to 12	Installer
<p><b>STORM GROUP</b></p> <p>A User Switch or Gateway may be used to manually start the storm operation for the zone. Set the Storm Group number to the corresponding Setpoint Enable number on the User Switch or Gateway.</p> <p>Conditions: Available when the Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication.</p>	1 to 12	Installer
<p><b>PRIORITY</b></p> <p>Select the priority of the snow melt system.</p> <p>Conditions: Available when 1) The Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication and 2) Application Mode is set to PWM Mode or Mix.</p>	Off, Conditional, Full  Default = Off	Installer
<p><b>AWAY SCENE</b></p> <p>Select if the control should accept or ignore the away command from the mobile app or from a tekmarNet system.</p> <p>Conditions: Always available.</p>	Off or On  Default = On	Installer
<p><b>TN4 SYSTEM PUMP</b></p> <p>Select if the system pump located on the tekmarNet System Control should operate when the snow melt zone is heating.</p> <p>Conditions: Available when the Wi-Fi Snow Melt Control is connected to other controls using tekmarNet communication.</p>	Off or On	Installer

#### 4.6.9 Toolbox Menu

Description	Range	Access
<b>ERROR CODE</b> The current error code is displayed. Conditions: Always available.	See "7.1 Error Messages" on page 66	User Installer
<b>ACCESS LEVEL</b> Select the access level of the control. This determines which menus and items are available through the user interface. Conditions: Always available.	User or Installer  Default = Installer  Automatically changes to User after 12 hours	User Installer
<b>TYPE 670</b> Product information. SW: J1265-1.0.4 Conditions: Always available.	NA	User Installer
<b>LOAD DEFAULTS</b> Select "Yes" to reload the factory defaults on the control. Conditions: Always available.	No or Yes	User Installer
<b>CALIBRATE TOUCHSCREEN</b> A sequence of steps to calibrate the touchscreen. Conditions: Always available.	NA	User Installer

#### 4.6.10 Override Menu

Description	Range	Access
<b>MANUAL OVERRIDE</b> Manually override the normal automatic operation of the control to test the equipment or operate the system at the maximum temperature limits. Auto = Normal operation. Hand = Manual override of each relay output. Max Heat = Operate hydronic system at maximum heat. Purge = Hydronic system purge operates pumps to help bleed air from the system. Conditions: Always available.	Auto, Hand, Max Heat, Test, Purge, Off	User Installer
<b>SYSTEM PUMP</b> Manually turn on the system pump during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to PWM Zone, Boiler, Mixing or Boiler+Mix, and 2) Manual Override is set to Hand.	Off or On  Default = Off	User Installer
<b>HEAT RELAY</b> Manually turn on the heat relay during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to PWM Zone or Mix and 2) Manual Override is set to Hand.	Off or On	User Installer

*Table continued on next page.*

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Description	Range	Access
<p><b>BOILER ENABLE</b> Manually turn on the boiler during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to PWM Zone or Mix and 2) Manual Override is set to Hand.</p>	<p>Off or On Default = Off</p>	User Installer
<p><b>BOILER MODULATION</b> Manually set the modulating boiler firing rate during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to Boiler or Boiler+Mix, 2) Manual Override is set to Hand, and 3) Boiler Type is set to Mod.</p>	<p>0 to 100% Default = 0%</p>	User Installer
<p><b>BOILER STAGE 1</b> Manually turn on the boiler stage 1 during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to Boiler, Boiler+Mix and 2) Manual Override is set to Hand.</p>	<p>Off or On Default = Off</p>	User Installer
<p><b>BOILER STAGE 2</b> Manually turn on the boiler stage 2 during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to Boiler or Boiler+Mix, 2) Manual Override is set to Hand, and 3) Boiler Type is set to Stage 2.</p>	<p>Off or On Default = Off</p>	User Installer
<p><b>BOILER EMS</b> Manually set the modulating boiler firing rate during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to Boiler or Boiler+Mix, 2) Manual Override is set to Hand, and 3) Boiler Type is set to EMS.</p>	<p>Off, 50 to 210° F (10 to 99.0° C) Default = Off</p>	User Installer
<p><b>MIX OUTPUT</b> Manually set the mixing valve or injection mixing pump output during Manual Override – Hand. Conditions: Available when 1) Application Mode is set to Mixing or Boiler+Mix, and 2) Manual Override is set to Hand.</p>	<p>0 to 100% Default = 0%</p>	User Installer
<p><b>HAND DURATION</b> Select the amount of time that Manual Override – Hand is in effect before returning to Automatic operation. Conditions: Available when Manual Override is set to Hand.</p>	<p>0:10 to 72:00 hours Default = 0:10 hour</p>	User Installer
<p><b>MAX HEAT DURATION</b> Select the amount of time that Max Heat is in effect before returning to Automatic operation. Conditions: Available when 1) Application Mode is set to PWM Zone, Boiler, Mixing or Boiler+Mix, and 2) Manual Override is set to Max Heat.</p>	<p>0:10 to 72:00 hours Default = 24:00 hour</p>	User Installer
<p><b>PURGE DURATION</b> Select the amount of time that the Purge is in effect before returning to Automatic operation. Conditions: Available when 1) Application Mode is set to PWM Zone, Boiler, Mixing or Boiler+Mix, and 2) Manual Override is set to Purge.</p>	<p>0:10 to 72:00 hours Default = 24:00 hour</p>	User Installer

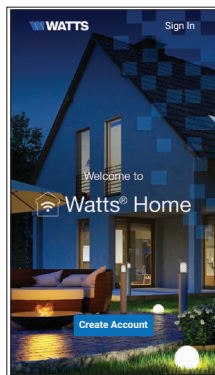
## 5 Watts Home Mobile App

The Viega Wi-Fi Snow Melt Control can be viewed and adjusted remotely from the Watts Home mobile app. Download the Watts Home mobile app from the Apple® iTunes® Store or from the Google Play® store.



Before using the Wi-Fi features of this product, you must accept the Terms of Use, as amended from time to time and available at [WattsWater.com/Terms-of-Use](http://WattsWater.com/Terms-of-Use). If you do not accept these terms, this product can still be used without Wi-Fi features. This product requires WPA2 security. Wireless networks that use WEP or disabled security are not supported.

### 5.1 Add the Viega Wi-Fi Snow Melt Control to the Watts Home Mobile App



#### Step 1

- Verify the Viega Wi-Fi Snow Melt Control has been connected to a wireless network. See "4.6.4 Wi-Fi Menu" on page 37 for instructions.
- Create a new account.
- Then login using your user name and password.

**Registration**

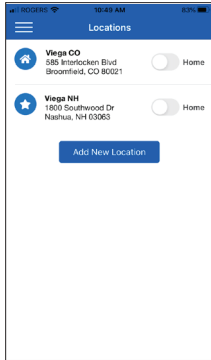
To finish registering your snow melt control, enter the code displayed below in the Watts Home mobile app.

12345678

Back
Help

#### Step 2

- On the Viega Wi-Fi Snow Melt Control, go to the WiFi menu and press Register Device.



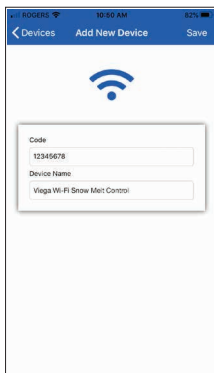
**Step 3**

- Swipe left (Apple) or long hold (Android) to edit the Location name.



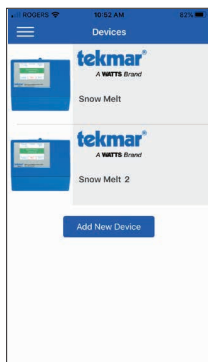
**Step 4**

- Press the Location name and Add New Device.



**Step 5**

- Enter the 8-digit code from the Viega Wi-Fi Snow Melt Control into the mobile app. Then enter the control's device name.



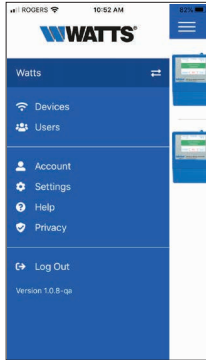
**Step 6**

- The control is now listed on the Devices page.



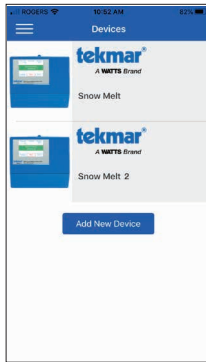
## 5.2 Using the App

### 5.2.1 Settings



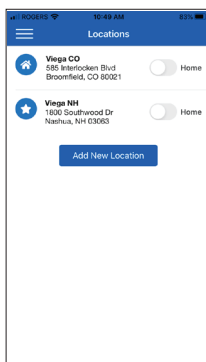
Press Bars for settings.

### 5.2.2 Devices



Swipe left (Apple) or long hold (Android) to edit or remove device.

### 5.2.3 Locations



Swipe left (Apple) or long hold (Android) to edit or remove location

*Toggle to toggle-on **Away** to save energy when you are away for a day or more*

### 5.2.4 Control

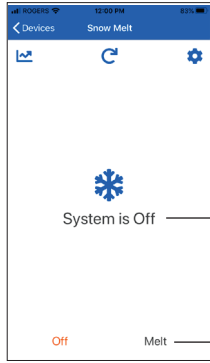


Chart-Line Energy use  
Redo-Alt Refresh  
COG Control settings

Current system operation status

Select between Off and Melt operation

### 5.2.5 Energy Use

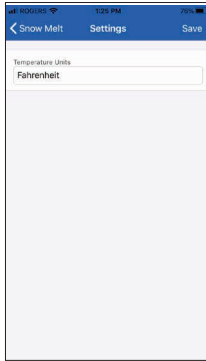


Toggle between weekly and yearly energy use.

### 5.2.6 Invite Users

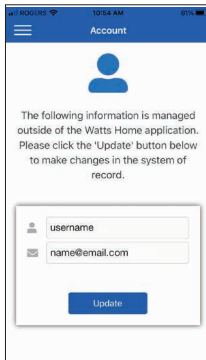
Invite other users to access all the devices at a location.

### 5.2.7 Control Settings



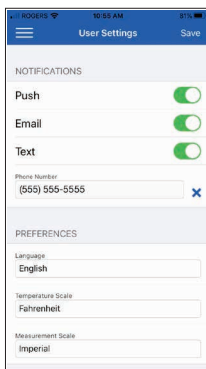
Adjust control temperature unit setting.

### 5.2.8 My Account



Update your user name.

### 5.2.9 Settings

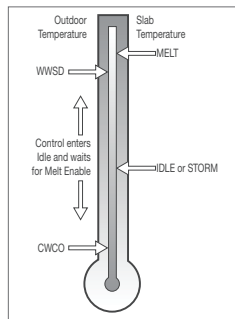


Change the notification and unit settings for your account

## 6 Sequence of Operation

### 6.1 Snow Melting Overview

A snow melt system can offer a safe, convenient, and cost effective way of removing snow and ice from the snow melting slab and similar surfaces. Safety is increased by activating the snow melt system as soon as the snow falls rather than waiting for mechanical snow removal after snow has accumulated. This eliminates slip hazards and reduces the risk of injury by mechanized snow melt equipment, thereby reducing potential liability costs. The elimination of snow plow equipment and corrosive salts also reduces damage to the slab surface and to the environment. When controlled correctly, snow melt systems can be cost competitive compared to mechanical snow removal.

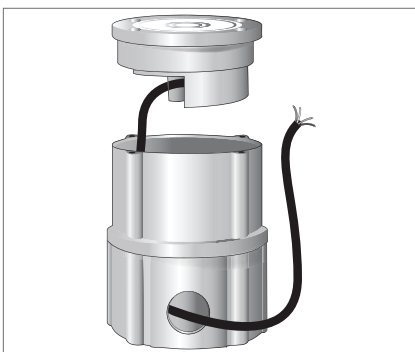


The snow melt control can operate in one of five different ways:

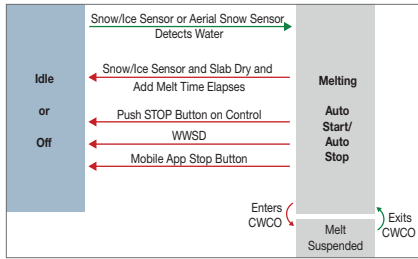
- Override** Use manual override for testing, commissioning or exercising.
- Off** This turns the snow melt system off. Select this during warm weather seasons.
- Storm** Temporarily preheats the slab just below freezing to shorten the time required to melt snow. Default is off.
- Idle** Preheats the slab just below freezing to shorten the time required to melt snow. Default is off.
- Melt** Heats the slab to melt snow or ice. Default is 36° F (2° C)

The display shows the control operation in the home screen.

### 6.2 Melt – Automatic Start and Stop



Automatic start and stop operation requires the installation of a snow/ice sensor. The sensor is installed flush with the melting surface. The control continually monitors the sensor for the presence of moisture and slab temperature conditions in which snow or ice may be present. When moisture is detected, the control shows “Sensor Water Status – Wet” in the Slab Status menu. When the sensor is dry the control shows “Sensor Water Status – Dry”. The control includes a sensitivity setting in the Temperatures menu that allows the installer to adjust the amount of moisture required to start and stop the melting operation. In areas with low amounts of dust and/or air pollution, the sensitivity may need to be increased. The default sensitivity setting is Auto. This setting allows the control to automatically determine the best suitable sensitivity setting for the installation.



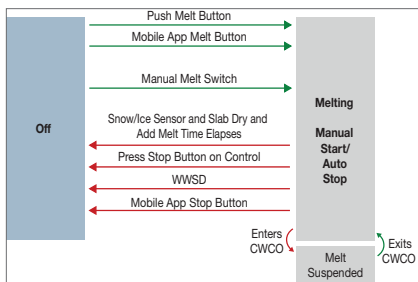
When moisture is detected and the slab and outdoor temperatures are at or below freezing, the control will automatically start the snow melt system. As the snow or ice melts and the slab dries off, the sensor also dries off at the same time. When the sensor is dry, the snow melt system automatically shuts off. If there are low spots on the slab surface that dry off slower than the sensor, additional melting run time can be included by adjusting the Additional Melt Time setting in the Temperatures menu.

**If the snow melt system is manually stopped, the snow/ice sensor must fully dry before it is able to detect a new snow fall and automatically start the snow melt system.**



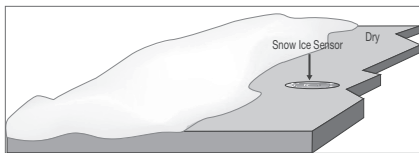
The slab temperature must reach the slab target in order for the system to shut off automatically. The capacity of the heat source must be sized to ensure melting as low as the cold weather cut off. In addition, the heat source maximum temperature setting must be set to provide the full capacity of the heating appliance. For example, boiler aquastats should be set to 180° F (82° C). Failure to meet these requirements may result in the snow melt system not automatically shutting off when the slab is dry.

## 6.3 Melt – EconoMelt



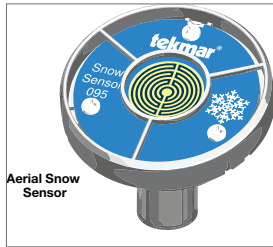
When a snow/ice sensor is installed, the installer can choose to select to either automatically or manually start the snow melt system. Selecting EconoMelt to On allows snow removal using a snow plow or shovel. The remaining thin layer of snow or ice that mechanical snow removal methods are unable to remove can be melted using the manual start operation. The snow melt system stops when the sensor is dry. The factory default for EconoMelt is Off.

## 6.4 Additional Melting Time

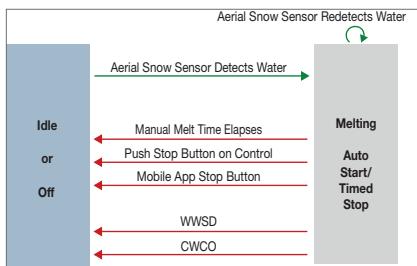


A snow/ice sensor automatically shuts off the snow melt system when the water sensor is dry. Due to the construction of the slab and the layout of the heating pipe, there may be areas that do not melt completely. The Additional Melt Time setting in the Temperatures menu allows the installer to set additional melting time after the sensor is dry.

## 6.5 Melt – Automatic Start and Timed Stop

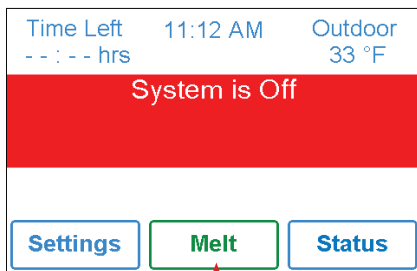


Automatic start with a timed stop operation requires the installation of an aerial snow sensor. The sensor is mounted on a pole near the melting surface. It is highly recommended to also install a slab sensor in order to regulate the slab temperature and operate the snow melt system at the highest possible efficiency. The control continually monitors the snow sensor for the presence of moisture and slab temperature conditions in which snow or ice may be present. When moisture is detected, the control will show “Sensor Water Status Wet” in the Slab Status menu. When the sensor is dry the control will show “Sensor Water Status Dry”. The control includes a Sensitivity setting in the Temperatures menu that allows the installer to adjust the amount of moisture required to start and stop the melting operation. In areas with low amounts of dust and/or air pollution, the sensitivity may need to be increased. The default sensitivity setting is Auto. This setting allows the control to automatically determine the best suitable sensitivity setting for the installation.



When moisture is detected and both the slab and outdoor temperatures are below the Melting setting, the control automatically starts the snow melt system. The snow melt system operates to heat the slab to the slab target temperature and continues to operate until the time set by the Manual Melt Run Time in the Temperatures menu elapses. If the aerial snow sensor re-detects water, the timer is restarted to operate for the full run time.

## 6.6 Melt – Manual Start and Timed Stop

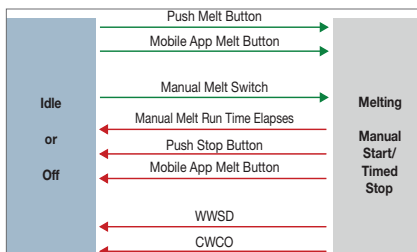


Press Melt button to start melting operation

The snow melt system can be started manually in one of three different methods:

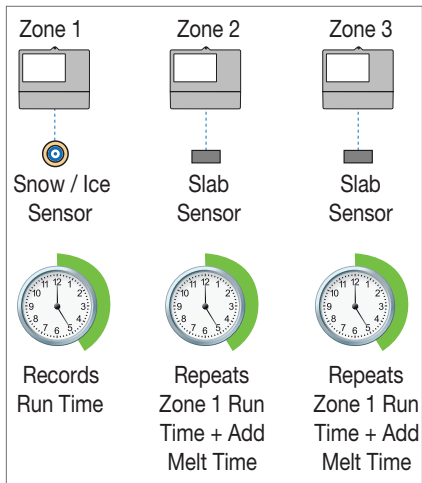
- Start from the control display.
- Start from the Watts Home mobile app.
- Optional: start from a switch that is connected to terminals 13 and 14 (see "3.6 Manual Melt Input" on page 21).

Once manually started and the slab warms up to the slab target, the snow melt system runs until the time set by the Manual Melt Time setting in the Temperatures menu elapses.



If a manual start has been provided and a snow/ice sensor detects water, the control changes from manual melt to automatic operation. The snow melt system runs until the sensor is dry and the Additional Melt Time elapses.

## 6.7 Melt – Tracked Start and Stop



The snow melt system can have multiple zones. Zones have the option to track the melting run time of zone 1. This is useful in cases where zone 1 has an automatic snow/ice sensor installed and the remaining zones do not. This allows zones 2 to 12 to gain the functionality of automatic starting and stopping with only one snow/ice sensor installed in the system.

When zone 1 detects snow or ice, it starts melting. Zones with tracking enabled can also start melting unless priority is selected. When the sensor in zone 1 is dry or the Manual Melt Run Time has fully elapsed, it sends a signal to the tracked zones that zone 1 has stopped. Each zone can continue to operate to complete their own Additional Melt Time after which the zone stops heating and returns to the Off or Idle operation. Zones with priority selected start after zone 1 has finished melting and repeat the same run time as zone 1.

## 6.8 Idle Operation

When the snow melt system starts from a cold temperature, there may be a long time delay before the slab is warm enough to melt snow. This time delay allows snow to accumulate on the slab which is not acceptable in some commercial and institutional applications. To decrease the start-up time, the slab can be preheated to maintain a minimum temperature. This is known as the Idle temperature. Idling requires large energy consumption and is generally recommended for institutional and/or commercial installations where safety concerns are paramount. The display shows "System is Idling" when the control is in idle operation.

When designing a snow melt system, an engineer may specify the amount of allowed snow accumulation as the Snow-Free Area Ratio. There are three different levels. A Snow-Free Area Ratio of 1 is defined as a system that melts all snow as it falls with no allowed accumulation. This requires that the Idle temperature be set just below freezing. Examples of these types of applications include:

- Hospital emergency areas
- Helicopter landing pads
- Parking garage ramps

A Snow-Free Area Ratio of 0.5 is defined as a system with partial snow accumulation on the slab but not in all areas.

These types of systems may also use Idling but usually set at a temperature several degrees below freezing to reduce energy consumption. Applications may include:

- Steep residential driveways
- Commercial sidewalks
- Loading docks

A Snow-Free Area Ratio of 0 is defined as a system that allows snow accumulation. These systems operate the snow melt system from a cold start resulting in the lowest energy consumption costs and the longest times to start melting snow. In this case set the Idle to off. This is recommended for most residential applications such as:

- Flat residential driveways
- Patios
- Residential sidewalks

Some systems are designed for keeping a slab surface free of ice rather than free of snow. The most common applications include:

- Car wash bays and aprons
- Aircraft hanger aprons
- Turf conditioning on golf course greens

These systems require the use of Idling at or near freezing throughout the winter and may result in high energy consumption.

## 6.9 Storm Operation

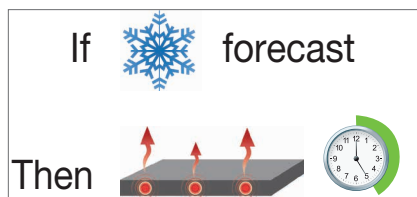
The Storm operation combines the benefits of a fast response time together with lower operating costs. Typically the storm temperature is set below freezing to maximize energy savings.

In the event that snow falls and is detected by a snow/ice sensor or a snow sensor or the system is manually started, the snow melt system heats the slab up to the melting temperature and completes a melting cycle.

Should no snow fall during the storm time period, the control exits Storm operation and returns to Off.

The Storm operation is set up by setting the Storm temperature and the Storm Run Time in the Temperatures menu.

### 6.9.1 Auto Storm



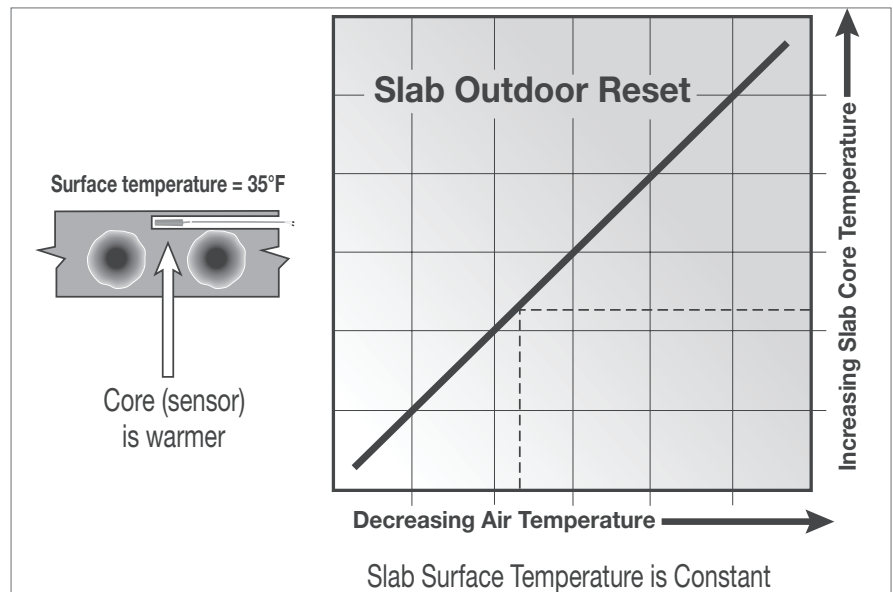
The control automatically checks an Internet weather service to determine the snowfall forecast for a region based upon the US ZIP or Canadian postal code. When the Storm feature is on and snowfall is predicted, the control automatically heats the slab to the storm setting.



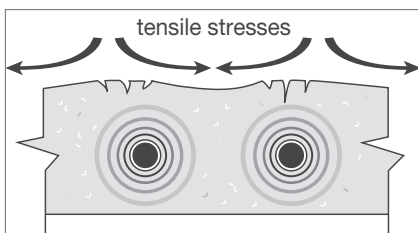
## 6.10 Slab Temperature Control

Controlling the slab temperature is critical to minimizing the cost of snow melting. This requires that either a snow/ice sensor or a slab sensor is installed. The snow/ice sensor contains a built-in slab temperature sensor. While the control can operate without a slab sensor installed, operating costs are much higher.

The slab is operated using slab outdoor reset. As the outdoor temperature gets colder, the heat loss of the slab increases. In order to keep the slab surface at a constant temperature while operating, the inner core of the slab must be heated above the melt, idle or storm temperature setting. The amount that the slab inner core temperature is above the melt, idle or storm setting is proportional to the outdoor temperature. Since the slab sensor is installed below the surface of the slab, it is not measuring the true slab surface temperature but rather the inner core temperature. The control automatically compensates for this temperature difference. The Slab item in the Status menu displays the actual measured temperature, so it is normal to view slab temperatures that exceed the melt, idle, or storm temperature settings.

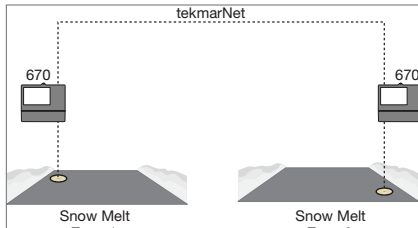


## 6.11 Slab Protection



In a hydronic snow melt system, the boiler or heating plant capacity may be much larger than the load of the snow melting zones. This can result in large temperature differentials between the supply water temperature and the slab, creating large tensile stresses on the slab. Concrete is weak to tensile forces and when repeatedly exposed to tensile loads the concrete may crack. This may be prevented by selecting the Slab Protection setting in the System Setup menu to On. The control measures and limits the temperature differential between the supply water and the slab.

## 6.12 Snow Melt Zones and Priority

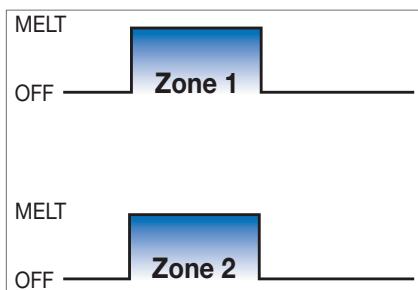


Dividing a system into a number of snow melting zones and prioritizing the zone operation reduces the size requirements of the hydronic heating plant or the amperage of the electrical service panel. This results in lower initial capital cost of the snow melt system. The trade off is that some snow melt zones may not be able to melt as soon as the snow fall begins and the user must tolerate snow accumulation on the slab.

The snow melt system using the Viega Wi-Fi Snow Melt Control may have up to 12 snow melt zones. Zone 1 has the highest priority and zone 12 has the lowest. The priority setting in the tekmarNet® menu allows the installer to select the level of zone priority for the entire snow melt system. Changing the priority setting on one control will update on all other snow melt controls at the same time. The zone priority has 3 setting levels. There is some risk that lower priority zones may ice up when they are shut off by the higher priority zone. For example, if a high priority zone should finish melting and allow a lower priority zone to start melting, and then a new snow fall occurs, the high priority zone will shut off the lower priority zones. This may potentially allow the lower priority zones to ice over. The limitations of zoning and using priority must be carefully considered and discussed with the building owners and occupants when designing the snow melt system.

Priority does not apply when the application mode is set to Boiler. In this mode, the boiler is dedicated to a single snow melting zone so priority is no longer applicable.

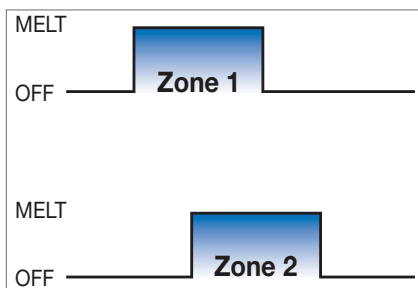
### 6.12.1 Hydronic Priority Levels



#### Priority = None

All zones have the same priority and can operate at the same time.

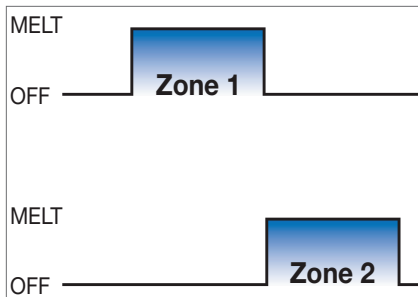
This setting is recommended when the boiler plant capacity is sized larger than the heat loss of all zones at design conditions.



#### Priority = Conditional

The zone with the lower priority starts melting when the zone with higher priority is warm enough to melt snow or ice.

This setting is recommended when the boiler plant capacity is sized to be larger than the heat loss of each zone with some extra capacity.



#### Priority = Full

The zone with the lower priority starts melting once the zone with higher priority has finished melting all snow or ice from the slab.

This setting is recommended when the boiler plant capacity is sized to be the same as the heat loss of each zone at design conditions.

## 6.13 Warm Weather Shut Down

During warm weather, the slab is warm enough to naturally melt snow or ice. The control has a Warm Weather Shut Down (WWSD) setting in the Temperatures menu that prevents the control from entering Melt, Idle or Storm operation in order to conserve energy. The control shows, "System is Off – Warm Weather Shut Down" on the display when WWSD is in effect.

#### Automatic (Auto)

The control enters WWSD when both the slab temperature and the outdoor temperature exceed the Melting Setpoint temperature setting by more than 2° F (1° C).

#### Manual WWSD

The control enters WWSD when the outdoor air temperature exceeds the WWSD setting by 1° F (0.5° C) and when the slab temperature exceeds 34° F (1° C). The control exits WWSD when the outdoor air temperature falls 1° F (0.5° C) below the WWSD setting or if the slab temperature falls below 34° F (1° C). This allows the Melting Setpoint setting to be set higher than the WWSD. This is useful when high slab temperatures are required to melt the snow or ice. An example of this are installations using paving bricks on top of sand and concrete layers.

## 6.14 Cold Weather Cut Off

Maintaining the melting or idling setpoint temperature during extremely cold temperatures is not only expensive but may be impossible if the heat loss of the slab exceeds the input capacity of the heating plant. The control turns the snow melt system off when the outdoor air temperature drops below the Cold Weather Cut Off (CWCO) temperature and the slab is below freezing. This is a safety and energy saving measure. The control shows, "System is Off – Cold Weather Cut Off" on the display when CWCO is in effect. When the temperature reaches the CWCO setting in an actively melting system with a snow/ice sensor, melting is suspended until the outdoor temperature rises above the CWCO setting at which time melting is resumed. If a snow/ice sensor is not installed, melting is stopped when CWCO is in effect and melting does not resume when the temperature rises above the CWCO setting.

## 6.15 Time Clock

The control has a built-in time clock that can be set manually or automatically by the Internet. A battery-less backup allows the control to keep time for up to 4 hours without power. The time clock supports automatic adjustment for Daylight Saving Time (DST) once the day, month and year are entered. Use the Time menu to set the correct time, day, month and year. If the time and date is set incorrectly, the control may be unable to communicate to the mobile app.

## 6.16 Away Operation

While on vacation and away from a building, it may not be necessary to operate the snow melt system. The Away feature allows the user to shut off the snow melt system to maximize energy savings. The Away feature can be activated through the:

- Away menu
- Watts Home mobile app

## 6.17 tekmarNet Scene Operation

The tekmarNet system supports up to 8 scenes.

The Wi-Fi Snow Melt Control supports tekmarNet scenes 1 (normal operation) and 2 (away).

During tekmarNet scenes 3 through 8, the Wi-Fi Snow Melt Control remains in scene 1 (normal operation).

## 6.18 Application Modes

A hydronic system can be categorized as boiler, mixing, boiler and mixing, or pulse width modulation zone operation. A dedicated boiler only provides heat for the snow melt system. A shared boiler provides heat for the snow melt system in addition to the space heating and/or a domestic hot water system. These choices affect which Application Mode is selected in the System Setup menu:

- PWM Zone Pulse Width Modulation Zone Operation
- Boiler Boiler Operation
- Mixing Mixing Operation
- Boiler+Mix Boiler and Mixing Operation

## 6.19 Pulse Width Modulation Zone Operation

The Application Mode should be set to Pulse Width Modulation (PWM) Zone when the snow melt system is warmed from a heat source that is shared with other loads in a building.

The control operates the system pump to operate continuously during melt, idle and storm operation. The boiler stage 1 relay operates on a 20-minute pulse width modulation cycle. The relay on time is determined by the calculated slab target and by the measured slab temperature reading. As the slab temperature reaches the slab target, the on time per cycle of the relay is reduced to prevent the slab temperature from overshooting. If no slab sensor is installed the heat relay remains on 100% of the time until the melt operation has completed. Idle and storm operation are not available when a slab sensor is not installed. The PWM Zone operation requires the installation of an outdoor sensor. A slab sensor is highly recommended in order to reduce operating costs.

### Relay operation:

- System pump — operates continuously during melting, idling or storm
- Heat relay — cycles on/off using Pulse Width Modulation to control the slab temperature
- Boiler stage 1 — cycles on/off using Pulse Width Modulation to control the slab temperature
- Boiler stage 2 — not used

## 6.20 Boiler Operation

The Application Mode should be set to boiler when the snow melt system has a dedicated boiler or heat source and there is no mixing device. The boiler is piped primary-secondary to the snow melting loop, thereby allowing the boiler to fire on and off while allowing continuous flow through the snow melting system loop. The control calculates a boiler target based upon the slab target, which in turn is based upon the measured outdoor temperature and the Melt, Idle or Storm temperature setting. The boiler is fired to maintain the boiler target at the boiler supply sensor location. The control can operate a boiler in one of four different methods: modulating boiler, 1 stage, 2 stage and EMS. The boiler target is shown in the System Status menu. Settings for the boiler operation are located in the Boiler Setup menu.

### 6.20.1 1 Stage Boiler

The control turns the boiler stage 1 relay on or off to fire the boiler and maintain the boiler target temperature. The boiler supply temperature operates on a differential that is half above and half below the boiler target. The status of the boiler is shown in the System Status menu.

## 6.20.2 2 Stage Boiler

The control turns the boiler stage 1 and 2 relays on or off to fire a single boiler in order to maintain the boiler target temperature. The boiler supply temperature operates on a differential that is half above and half below the boiler target. The boiler staging is operated automatically using PID logic. The status of the boiler stages 1 and 2 is shown in the System Status menu.

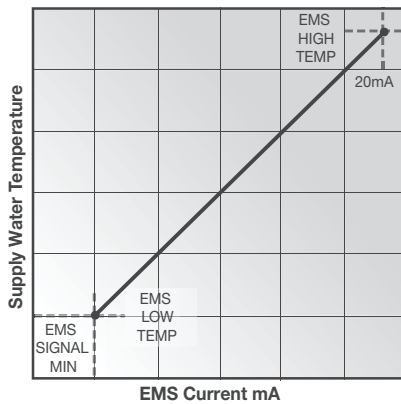
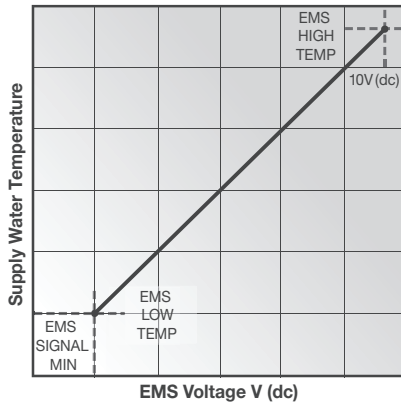
## 6.20.3 Modulating Boiler

The control can operate a single modulating boiler using the modulating output and the boiler stage 1 contact. The control operates the boiler by first switching the boiler stage 1 contact to allow the modulating boiler to go through the ignition sequence. The boiler stage 1 contact may not be required on all modulating boilers. A 0-10 V (DC) or 4-20 mA analog signal is then used to modulate the boiler firing rate starting at 50% (5 V (DC) or 12 mA signal) for 30 seconds. After the 30-second delay has elapsed, the control will then allow the boiler to modulate down to the Boiler Minimum Modulation setting and hold it there for the Boiler Modulation Delay time setting. After the modulation delay has elapsed, the control uses PID logic to change the boiler firing rate signal in order to satisfy the boiler target temperature. When the firing rate signal is reduced down to the minimum modulating setting and the boiler supply temperature exceeds the boiler target by 1/2 of the differential, the control will shut off the boiler burner. The modulating signal output is shown by the Boiler Output in the System Status menu.

The Boiler Modulation Delay setting is determined by the boiler manufacturer. It is the amount of time that the burner must operate before the internal boiler control allows an external signal to operate the burner.

The Boiler Motor Speed sets the rate at which the modulating electrical signal can change. For most modulating boilers with an ECM fan, the boiler motor speed can be set to 30 seconds. For commercial boilers with a mod motor, set the boiler motor speed according to the time required by the mod motor to travel from the closed to open position.

## 6.20.4 EMS



When the boiler is required to operate, the control's boiler modulation output is adjusted to an appropriate analog signal corresponding to the boiler target temperature and then turns on the boiler stage 1 relay. The analog signal is proportional to the boiler target in a linear line defined by the EMS Signal Minimum, the EMS Low Temperature, and the EMS High Temperature settings.

### Relay operation:

- System pump — operates continuously during melting, idling or storm
- Heat relay — not used
- Boiler stage 1 — cycles on/off based on boiler target
- Boiler stage 2 — cycles on/off based on boiler target when using a two-stage boiler, otherwise off.
- Mod Boiler — a signal ranges between 0-10 V (dc) or 4 -20 mA



The boiler operator, or aquastat, remains in the burner circuit and acts as a secondary upper limit on the boiler temperature. It is recommended to set the boiler aquastat temperature to at least 180° F (82.0° C) in order to prevent short cycling of the burner.

## 6.21 Mixing Operation

The Application Mode should be set to Mixing when a mixing valve or a mixing injection pump is installed with a shared boiler plant. Four mixing options are available:

- Floating action mixing valve
- Variable-speed injection pump
- Analog mixing using 0-10 V (dc)
- Analog mixing using 4-20 mA

The control calculates the slab target temperature based on the outdoor air temperature and the Melting, Idling or Storm Setpoint. The control then determines the mix system target based on the slab target requirements. The Mix Maximum setting limits the upper temperature of the mix system target. The mix system target is shown in the System Status menu.

**Relay operation:**

- System pump — operates continuously during melting, idling or storm
- Heat relay — closes when the mixing valve is open or the variable speed injection pump is operating.
- Boiler stage 1 — turns on when the valve is open or the variable speed injection pump is operating.
- Boiler stage 2 — not used

*If using Floating Action Mixing*

- Floating action open — contact closes momentarily when pulsing actuator open
- Floating action closed — contact closes momentarily when pulsing actuator closed

*If using Variable Speed Injection Mixing*

- Injection Mixing Output — a variable speed signal is supplied to the pump

*If using Analog Mixing*

- Analog Mixing Output — a signal ranges between 0-10 V (dc) or 4 -20 mA

## 6.22 Boiler and Mixing Operation

The Application Mode should be set to Boiler+Mix when a mixing valve or a variable speed injection pump is installed to regulate the supply water temperature to the snow melt system with a dedicated boiler plant. In this case, the control operates both the mixing device and the dedicated boiler at the same time.

The control calculates the slab target temperature based on the outdoor air temperature and the Melting, Idling or Storm Setpoint. The control then determines the mix system target based on the slab target requirements. The control then determines the required boiler target that is required to meet the mix system target. Refer to the Boiler and Mixing Operation sections for detailed information on the boiler and mixing operation.

**Relay operation:**

- System pump — operates continuously during melting, idling or storm
- Heat relay — not used
- Boiler stage 1 — cycles on/off based on boiler target
- Boiler stage 2 — cycles on/off based on boiler target when using a two-stage boiler, otherwise off.

*If using Floating Action Mixing*

- Floating action open — contact closes momentarily when pulsing actuator open
- Floating action closed — contact closes momentarily when pulsing actuator closed

*If using Variable Speed Injection Mixing*

- Injection Mixing Output — a variable speed signal is supplied to the pump

*If using Analog Mixing*

- Analog Mixing Output — a signal ranges between 0-10 V (dc) or 4 -20 mA



## 6.23 Outdoor Sensor

The outdoor air temperature is required for all application modes. The control has the option to measure an outdoor air sensor or the outdoor temperature can be provided through the tekmarNet system or through the Internet weather service. This is selected by the outdoor sensor setting in the System Setup menu.

## 6.24 Exercising

In a hydronic snow melt system, the control operates the system, primary, boiler, variable speed injection mixing pump and mixing valve every 3 days to prevent pump and valve seizure.

## 6.25 Post Purge

The boiler or heat source is shut off and the snow melt system continues to operate for 20 seconds to post purge heat from the boiler to the load.

# 7 Troubleshooting



It is recommended to complete all wiring to ensure trouble free operation. Should an error occur, simply follow these steps:

- 1 Find: If the control shows the Warning Symbol on the screen, it is indicating a problem on the system.
- 2 Identify: Press the Warning Symbol to view the error code.
- 3 Solve: Use the chart below to match the error code to the one on the control. Use the description to solve the problem.

## 7.1 Error Messages

Description
<p><b>TEMPERATURE MENU SAVE ERROR</b></p> <p>The control failed to read the Temperatures menu settings from memory and has reloaded the factory default settings. The control stops operation until all settings in the Temperatures menu are checked.</p> <p>To clear the error, set the access level to Installer and check all settings in the Temperatures menu.</p>
<p><b>SYSTEM SETUP MENU SAVE ERROR</b></p> <p>The control failed to read the System Setup menu settings from memory and has reloaded the factory default settings. The control stops operation until all settings in the System Setup menu are checked.</p> <p>To clear the error, set the access level to Installer and check all settings in the System Setup menu.</p>
<p><b>BOILER SETUP MENU SAVE ERROR</b></p> <p>The control failed to read the Boiler Setup menu settings from memory and has reloaded the factory default settings. The control stops operation until all settings in the Boiler Setup menu are checked.</p> <p>To clear the error, set the access level to Installer and check all settings in the Boiler Setup menu.</p>
<p><b>MIXING SETUP MENU SAVE ERROR</b></p> <p>The control failed to read the Mixing Setup menu settings from memory and has reloaded the factory default settings. The control stops operation until all settings in the Mixing Setup menu are checked.</p> <p>To clear the error, set the access level to Installer and check all settings in the Mixing Setup menu.</p>
<p><b>tekmarNet MENU SAVE ERROR</b></p> <p>The control failed to read the tekmarNet menu settings from memory and has reloaded the factory default settings. The control stops operation until all settings in the tekmarNet menu are checked.</p> <p>To clear the error, set the access level to Installer and check all settings in the tekmarNet menu.</p>

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Description
<p><b>Wi-Fi MENU SAVE ERROR</b></p> <p>The control failed to read the Wi-Fi menu settings from memory and has reloaded the factory default settings. The control stops operation until all settings in the Wi-Fi menu are checked.</p> <p>To clear the error, set the access level to Installer and check all settings in the Wi-Fi menu.</p>
<p><b>MAX MELT DAYS ERROR</b></p> <p>The control has operated in melting for the time set by Maximum Melt Days setting located in the System Setup menu. This error is usually created when there is a mechanical system failure resulting in the snow melt slab not heating correctly.</p> <p>Clear the error message by touching the Cancel button while viewing the error message. Use the Manual Override menu to manually check that each component of the mechanical system is operating correctly.</p> <p>If necessary, change the Maximum Melt Days setting to a longer time period or to Off.</p>
<p><b>OUTDOOR SENSOR OPEN CIRCUIT ERROR</b></p> <p>Due to an open circuit, the control is unable to read the outdoor sensor on terminals 16 and 18. This error may also occur when using the outdoor temperature from a tekmarNet system.</p> <p>The control continues to operate and assumes an outdoor temperature of 32° F (0° C). Energy saving features such as Warm Weather Shut Down (WWSD) and Cold Weather Cut Off (CWCO) are disabled.</p> <p>Check the outdoor sensor wire for open circuits according to the sensor product instructions. It may be necessary to replace the outdoor sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>OUTDOOR SENSOR SHORT CIRCUIT ERROR</b></p> <p>Due to a short circuit, the control is unable to read the outdoor sensor on terminals 16 and 18.</p> <p>The control continues to operate and assumes an outdoor temperature of 32° F (0° C). Energy saving features such as Warm Weather Shut Down (WWSD) and Cold Weather Cut Off (CWCO) are disabled.</p> <p>Check the outdoor sensor wire for short circuits according to the sensor product instructions. It may be necessary to replace the outdoor sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>MIX SUPPLY SENSOR OPEN CIRCUIT ERROR</b></p> <p>Due to an open circuit, the control is unable to read the universal sensor on the mix supply connected to terminals 15 and 16. The control stops operation and does not provide any heat.</p> <p>Check the universal sensor wire for open circuits according to the sensor product instructions. It may be necessary to replace the universal sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>MIX SUPPLY SENSOR SHORT CIRCUIT ERROR</b></p> <p>Due to a short circuit, the control is unable to read the universal sensor on the mix supply connected to terminals 15 and 16. The control stops operation and does not provide any heat.</p> <p>Check the universal sensor wire for short circuits according to the sensor product instructions. It may be necessary to replace the universal sensor. Once the error has been corrected, the error message automatically clears.</p>

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Description
<p><b>BOILER SENSOR OPEN CIRCUIT ERROR</b></p> <p>Due to an open circuit, the control is unable to read the boiler sensor on terminals 16 and 17. When application mode is set to boiler or boiler+mix the control stops operation. In all other application modes, the control continues to heat the snow melt system but does not control the boiler operating temperature. Check the boiler sensor wire for open circuits according to the sensor product instructions. It may be necessary to replace the boiler sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>BOILER SENSOR SHORT CIRCUIT ERROR</b></p> <p>Due to a short circuit, the control is unable to read the boiler sensor on terminals 16 and 17. When application mode is set to boiler or boiler+mix the control stops operation. In all other application modes, the control continues to heat the snow melt system but does not control the boiler operating temperature. Check the boiler sensor wire for short circuits according to the sensor product instructions. It may be necessary to replace the boiler supply sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>SLAB SENSOR OPEN CIRCUIT ERROR</b></p> <p>Due to an open circuit, the control is unable to read the slab sensor on terminals 7 and 10. Idling and storm are disabled and energy saving features such as Warm Weather Shut Down (WWSD) and Cold Weather Cut Off (CWCO) are operated using the outdoor temperature only. Check the slab sensor wire for open circuits according to the sensor product instructions. It may be necessary to replace the slab sensor. Once the error has been corrected, the error message automatically clears. If the slab sensor has been intentionally removed, set the slab sensor setting in the system setup menu to off.</p>
<p><b>SLAB SENSOR SHORT CIRCUIT ERROR</b></p> <p>Due to a short circuit, the control is unable to read the slab sensor on terminals 7 and 10. Idling and Storm are disabled and energy saving features such as Warm Weather Shut Down (WWSD) and Cold Weather Cut Off (CWCO) are operated using the outdoor temperature only. Check the slab sensor wire for short circuits according to the sensor product instructions. It may be necessary to replace the slab sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>SNOW SENSOR YELLOW WIRE OPEN CIRCUIT ERROR</b></p> <p>Due to an open circuit, the control is unable to read the yellow wire connected to the snow/ice sensor or aerial snow sensor on terminals 7 and 9. The control can no longer automatically detect snow or ice, but manual start of the snow melt system is still available. Check the snow/ice sensor or aerial snow sensor yellow and black wires and any wire splices for open circuits according to the appropriate sensor product instructions. It may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.</p>

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Description
<p><b>SNOW SENSOR BLUE WIRE OPEN CIRCUIT ERROR</b></p> <p>Due to an open circuit, the control is unable to read the blue wire connected to the snow/ice sensor or aerial snow sensor on terminals 7 and 8. The control can no longer automatically detect snow or ice, but manual start of the snow melt system is still available.</p> <p>Check the snow/ice sensor or snow sensor blue and black wires and any wire splices for open circuits according to the sensor product instructions. It may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>SNOW SENSOR BLUE WIRE SHORT CIRCUIT ERROR</b></p> <p>Due to a short circuit, the control is unable to read the blue wire connected to the snow/ice sensor on terminals 7 and 8. The control can no longer automatically detect snow or ice, but manual start of the snow melt system is still available.</p> <p>First check the snow/ice sensor or aerial snow sensor for dirt or debris. The ring structure of the sensor may need cleaning with hot soapy water and a nylon brush. Rinse with water. Second, check the snow/ice sensor or aerial snow sensor blue and black wires and any wire splices for short circuits according to the appropriate sensor product instructions. It may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>SNOW SENSOR BROWN WIRE OPEN CIRCUIT ERROR</b></p> <p>Due to an open circuit, the control is unable to read the brown wire connected to the snow/ice sensor on terminals 7 and 10. Idling and Storm is disabled and energy saving features such as Warm Weather Shut Down (WWSD) and Cold Weather Cut Off (CWCO) are operated using the outdoor temperature only.</p> <p>Check the snow/ice sensor brown and black wires for open circuits according to the sensor product instructions. It may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>SNOW SENSOR BROWN WIRE SHORT CIRCUIT ERROR</b></p> <p>Due to a short circuit, the control is unable to read the brown wire connected to the snow/ice sensor on terminals 7 and 10. Idling and Storm is disabled and energy saving features such as Warm Weather Shut Down (WWSD) and Cold Weather Cut Off (CWCO) are operated using the outdoor temperature only.</p> <p>Check the snow/ice sensor brown and black wires for short circuits according to the sensor product instructions. It may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>SNOW/ICE SENSOR ERROR</b></p> <p>The control is unable to properly detect the snow/ice sensor on terminals 6, 7, 8, 9, and 10. The control can no longer automatically detect snow or ice, but manual start of the snow melt system is still available.</p> <p>Check the snow/ice sensor brown, yellow, red and black wires according to the sensor product instructions. It is important to check any cable splices for loose wiring connections. It may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.</p>
<p><b>SNOW SENSOR ERROR</b></p> <p>The control is unable to properly detect the aerial snow sensor on terminals 6, 7, 8, and 9. The control can no longer automatically detect snow but manual start of the snow melt system is still available.</p> <p>Check the aerial snow sensor yellow, red and black wires according to the sensor product instructions. It may be necessary to replace the sensor. Once the error has been corrected, the error message automatically clears.</p>

## 7.2 Frequently Asked Questions

Symptom	Look For...	Corrective Action
<b>Touchscreen is off</b>	Power to control	Use electrical meter to measure 115 V (ac) voltage on input power L and N terminals.
<b>System pump always on</b>	Display shows Idle	Idle operation requires that the system pump operate continuously while below the melting temperature setting.
<b>Blue wire short circuit error</b>	Dirt or salt on snow/ice sensor	The snow/ice sensor requires regular cleaning. Avoid using road salt on the snow melting slab.
<b>Slab is above melt temperature</b>	Slab Target	The slab is heated to the slab target.
<b>System running with no snow</b>	System is Idling	Idling heats the slab when the temperature falls below the Idle temperature.
	System is Melting	During cold weather cut off (CWCO), the system is shut off. If it shuts off during a melt cycle, the system resumes melting once the outdoor temperature is above CWCO.
	Remaining Run Time	System manually started.
	Slab and Slab Target	The slab must reach the slab target temperature in order for the system to shut off. Lower the cold weather cut off (CWCO) or increase the boiler aquastat setting.
<b>Snow on slab but system did not start</b>	System is Off	System has been manually stopped and the automatic snow/ice sensor never dried, thereby preventing the system from automatically starting.

## 8 Technical Data

<b>Wi-Fi Snow Melt Control</b>	
Literature	Technical Data Sheet, Submittal, Installation Manual, Job Record, User Guide.
Microcontroller	This is not a safety (limit) control.
Packaged weight	4.3 lb. (1960 g)
Dimensions	6-5/8" H x 7-9/16" W x 2-13/16" D (170 x 193 x 72 mm)
Display	3.5", color touchscreen
Enclosure	Black PVC plastic, NEMA type 1
Approvals	CSA C US, meets class B: ICES & FCC Part 15
Ambient conditions	-4 to 122° F (-20 to 50° C), < 90% RH non-condensing, outdoor use permitted when used in NEMA 3 enclosure
Power supply	115 V (ac) ±10%, 60 Hz, 20 VA
Relays	230 V (ac), 5 A, 1/3 hp
Boiler modulating output	0-10 V (dc) 500 Ω min impedance / 4-20 mA 1 k* max impedance
Injection mixing pump	230 V (ac), 2.4 A 1/6 hp, fuse T2.5 A 250V
Floating mixing output	230 V (ac), 5 A
Analog mixing output	0-10 V (dc) 500 Ω min impedance / 4-20 mA 1 k* max impedance
Manual melt call	Short or 0 - 32 V(ac)
Communications	Wi-Fi 802.11n, 2.4 GHz, WPA2 encryption
Mobile app	Apple iOS, Android
Sensors	NTC thermistor, 10 k Ω @ 77° F (25° C ±0.2° C) β=3892
-Included	Outdoor sensor and 2 universal sensors
-Options	Snow/ice sensor, slab sensor, aerial snow sensor

## 9 Limited Warranty

### 9.1 Limited Warranty for Viega Heating and Cooling Solutions

#### Hydronic Radiant Heating/Cooling and Snow Melt

Subject to the conditions and limitations in this Limited Warranty, Viega LLC (Viega) warrants to property owners in the United States with hydronic radiant heating/cooling and/or snow melt systems (the systems) properly installed by Viega trained contractors that its Viega Barrier PEX tubing, under normal conditions of use and properly maintained, will be free from failure caused by manufacturing defect for a period of thirty (30) years from date of installation.

In addition, Viega warrants that Viega PEX Press metal and polymer fittings properly installed in the systems with the above listed tubing, to include protected PEX Press metal and polymer fittings used in slab, will be free from failure caused by manufacturing defect for a period of thirty (30) years from date of initial installation; warrants that any accessible metal compression or metal/PolyAlloy crimp fittings, manifolds and panels sold by Viega and used in the systems will be free from failure caused by manufacturing defect for a period of five (5) years, and warrants that any controls, mixing stations, or electrical components sold by Viega and used in the systems will be free from failure caused by manufacturing defect for a period of two (2) years from date of initial installation.

Power tools and jaws used with Press fittings are warranted by the manufacturer and Viega extends no separate warranty on those tools or jaws. Viega warrants that PEX Press hand and Pneumatic PEX Hammer tools sold by Viega, under normal conditions of use, shall be free from failure caused by manufacturing defects for a period of two (2) years from date of sale.

Under this limited warranty, you only have a right to reimbursement if the failure or leak resulted from a manufacturing defect in the products covered by this warranty and the failure or leak occurred during the warranty period. You do not have a remedy or right of reimbursement under this warranty and the warranty does not apply if the failure or any resulting damage is caused by (1) components in the systems other than those manufactured or sold by Viega or components not recommended for use in the systems (2) not installing, inspecting, or testing the products covered by this warranty in accordance with Viega's installation instructions at the time of the installation, applicable code requirements



and accepted industry practices (for example, guidelines of the Radiant Professionals Alliance); (3) improper design, including determining proper heat-load of the system, or improper maintenance of the system; (4) exposure to unauthorized solvents or chemicals, antifreeze, rust inhibitor or other treatment fluids; freezing; or by failure to appropriately limit recommended water temperature levels or other misuse or abuse of the tubing in the handling of the tubing prior to or during installation or by other construction activity on the property; (5) acts of nature such as earthquakes, fire, flood, wind, or lightning.

In the event of a leak or other failure in the system, it is the responsibility of the property owner to obtain and pay for the repairs. Only if the warranty applies will Viega be responsible for reimbursement under this warranty. The part or parts which you claim failed should be kept and Viega contacted by writing to the address below or telephoning 1-800-976-9819 within thirty (30) days after the leak or other failure and identifying yourself as having a warranty claim. You should be prepared to ship, at your expense, the product which you claim failed due to a manufacturing defect, document the date of installation, and the amount of any claimed bills for which you claim reimbursement. Within a reasonable time after notification, Viega will investigate the reasons for the failure, which includes the right to inspect the product at Viega and reasonable access to the site of the damage in order to determine whether the warranty applies. Viega will notify you in writing of the results of its review.

In the event that Viega determines that the failure or leak and any resulting damages were the result of a manufacturing defect in the products covered by this warranty and occurred during the first ten years of the time period covered by this warranty, Viega will reimburse the property owner for reasonable repair or replacement charges resulting from the failure or leak and, additionally will reimburse damages to personal property resulting from the failure or leak. After the first ten years of the time period covered by this warranty, the EXCLUSIVE and ONLY remedy will be reimbursement for repair and replacement of the product covered by this warranty. VIEGA SHALL NOT BE LIABLE FOR CONSEQUENTIAL ECONOMIC LOSS DAMAGES UNDER ANY LEGAL THEORY AND WHETHER ASSERTED BY DIRECT ACTION, FOR CONTRIBUTION OR INDEMNITY OR OTHERWISE.

THE ABOVE LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF FOUND APPLICABLE, ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF ANY TIME LIMITS SET OUT IN THIS WRITTEN WARRANTY. Other than this limited warranty, Viega does not authorize any person or firm to create for it any

other obligation or liability in connection with its products. This written warranty applies for the full term of the applicable warranty regardless of any change of ownership of the property.

In the event that the tubing or fittings covered by this warranty are used in potable water plumbing systems, the Viega Limited Warranty for Viega PEX Water Systems will apply.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on the duration of implied warranties in certain types of transactions, so the above exclusion or limitations may not apply to you. This limited warranty gives you specific legal rights and you also may have other rights which vary from state to state. This warranty shall be interpreted and applied under the law of the state in which the product is installed.

## 9.2 tekmar Limited Warranty and Product Return Procedure

***Limited Warranty The liability of tekmar under this warranty is limited. The Purchaser, by taking receipt of any tekmar product ("Product"), acknowledges the terms of the Limited Warranty in effect at the time of such Product sale and acknowledges that it has read and understands same.***

**The tekmar Limited Warranty to the Purchaser on the Products sold hereunder is a manufacturer's pass-through warranty which the Purchaser is authorized to pass through to its customers. Under the Limited Warranty, each tekmar Product is warranted against defects in workmanship and materials if the Product is installed and used in compliance with tekmar's instructions, ordinary wear and tear excepted. The pass-through warranty period is for a period of twenty- four (24) months from the production date if the Product is not installed during that period, or twelve (12) months from the documented date of installation if installed within twenty-four (24) months from the production date.**

The liability of tekmar under the Limited Warranty shall be limited to, at tekmar's sole discretion: the cost of parts and labor provided by tekmar to repair defects in materials and / or workmanship of the defective product; or to the exchange of the defective product for a warranty replacement product; or to the granting of credit limited to the original cost of the defective product, and such repair, exchange or credit shall be the sole remedy available from tekmar, and, without limiting the foregoing in any way, tekmar is not responsible, in contract, tort or strict product liability, for any other losses, costs, expenses, inconveniences, or damages, whether direct, indirect, special, secondary, incidental or consequential, arising from ownership or use of the product, or from defects in workmanship or materials, including any liability for fundamental breach of contract.

The pass-through Limited Warranty applies only to those defective Products returned to tekmar during the warranty period. This Limited Warranty does not cover the cost of the parts or labor to remove or transport the defective Product, or to reinstall the repaired or replacement Product, all such costs and expenses being subject to Purchaser's agreement and warranty with its customers.

Any representations or warranties about the Products made by Purchaser to its customers which are different from or in excess of the tekmar Limited Warranty are the Purchaser's sole responsibility and obligation. Purchaser shall indemnify and hold tekmar harmless from and against any and all claims, liabilities and damages of any kind or nature which arise out of or are related to any such representations or warranties by Purchaser to its customers.

The pass-through Limited Warranty does not apply if the returned Product has been damaged by negligence by persons other than tekmar, accident, fire, Act of God, abuse or misuse; or has been damaged by

modifications, alterations or attachments made subsequent to purchase which have not been authorized by tekmar; or if the Product was not installed in compliance with tekmar's instructions and / or the local codes and ordinances; or if due to defective installation of the Product; or if the Product was not used in compliance with tekmar's instructions.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, WHICH THE GOVERNING LAW ALLOWS PARTIES TO CONTRACTUALLY EXCLUDE, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, DURABILITY OR DESCRIPTION OF THE PRODUCT, ITS NON-INFRINGEMENT OF ANY RELEVANT PATENTS OR TRADEMARKS, AND ITS COMPLIANCE WITH OR NON-VIOLATION OF ANY APPLICABLE ENVIRONMENTAL, HEALTH OR SAFETY LEGISLATION; THE TERM OF ANY OTHER WARRANTY NOT HEREBY CONTRACTUALLY EXCLUDED IS LIMITED SUCH THAT IT SHALL NOT EXTEND BEYOND TWENTY-FOUR (24) MONTHS FROM THE PRODUCTION DATE, TO THE EXTENT THAT SUCH LIMITATION IS ALLOWED BY THE GOVERNING LAW.

**Product Warranty Return Procedure**

All Products that are believed to have defects in workmanship or materials must be returned, together with a written description of the defect, to the tekmar Representative assigned to the territory in which such Product is located. If tekmar receives an inquiry from someone other than a tekmar Representative, including an inquiry from Purchaser (if not a tekmar Representative) or Purchaser's customers, regarding a potential warranty claim, tekmar's sole obligation shall be to provide the address and other contact information regarding the appropriate Representative.



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IM-HC 530543 0621 Wi-Fi Snow Melt Control (EN)

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