## **Limited Warranty**

## Viega PureFlow® for Manufactured Housing / Recreational Vehicles

## THIS LIMITED WARRANTY REPLACES THE VIEGA PUREFLOW WATER SYSTEM LIMITED WARRANTY

Subject to the conditions and limitations in this Limited Warranty, Viega LLC (Viega) warrants to the manufactured housing and recreational vehicle manufacturers in the United States, who purchase and properly installed in potable water distribution system its Viega PureFlow PEX cross-linked polyethylene tubing with a ManaBloc system or with polymer or metal crimp insert fittings manufactured and/or sold by Viega, that the pipe or tubing and other system components from Viega, under normal conditions of use, will be free from failure caused by a manufacturing defect for a period of 10 years for date of installation.

Under this limited warranty, you only have a right to reimbursement if the failure or leak resulted from a manufacturing defect in the products covered by this warranty and occurred during the warranty period. Viega does not have a remedy or right of reimbursement under this limited warranty and this limited warranty does not apply if the failure or any resulting damage is caused by: (1) components in the plumbing system other than those manufactured by Viega; (2) failure to design, install, inspect, test or operate the system in accordance with Viega's installation instructions at the time of the installation, applicable codes and good plumbing practices; (3) damaged caused to the polymer or metal fittings prior to, during or after installations, inadequate freeze protection, exposure to water temperatures or pressures in excess of the limitations of the system, or exposure to unauthorized solvents or chemicals. In addition, for ManaBloc systems, there is no warranty if (1) the ManaBloc manifold has been disassembled or modified after leaving Viega; (2) the ManaBloc manifold is installed behind a permanent enclosure and is non-accessible through an access panel or other acceptable enclosure (3) components of or connections to the ManaBloc system are not Viega components or connections. Viega shall also warrant Lavatory and Closet risers and riser accessories manufactured and/or sold by Viega, shall be free from manufacturing defects for a period of two (2) years from date of installation.

Use of Oetiker clamps in a system, does not void this Limited Warranty, but, any failure caused or contributed to, by an Oetiker clamp, shall not be covered under this Limited Warranty.

In the event of a leak or other failure in the system, it is the responsibility of the property owner to contract and pay for repairs. Only if the limited warranty applies will Viega be responsible for reimbursement under this limited warranty. The part or parts which you claim failed should be kept and Viega

contacted at the address below or by telephoning 800-976-9819 within (30) days after the failure or leak and identifying yourself as having a warranty claim. You should be prepared to ship, at your expense, the product, which you claim failed due to a manufacturing defect, document the date of installation and the amount of any claimed bills, which you wish reimbursed. Within a reasonable time after notification, Viega will investigate the reasons for the failure, which includes the right to inspect the product at Viega and reasonable access to the site of the damage in order to determine whether the limited warranty applies. Viega will notify you in writing of results of its review.

In the event that Viega determines that the failure or leak and any resulting damages were the result of a manufacturing defect in the products covered by this limited warranty, Viega will reimburse the property owner for reasonable repair or replacement charges to include drywall and painting or plastering costs, as well as damages to personal property resulting from the failure or leak. VIEGA SHALL NOT BE LIABLE FOR CONSEQUENTIAL ECONOMIC LOSS DAMAGES UNDER ANY LEGAL THEORY AND WHETHER ASSERTED BY DIRECT ACTION, FOR CONTRIBUTION OR INDEMNITY OR OTHERWISE.

THE ABOVE LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Other than this limited warranty, Viega does not authorize any person or firm to create for it any other obligation or liability in connection with its products. Manufactured housing manufacturers are authorized to provide this limited warranty in connection with any warranty extended by them to owner of manufactured housing.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on the duration of implied warranties in certain types of transactions, so the above exclusion or limitations may not apply to you. This limited warranty gives you specific legal rights and you may have other rights, which vary for state to state. This limited warranty shall be interpreted and applied under the law of the state in which the product is installed.



This document is subject to updates. For the most current Viega technical literature, please visit www.viega.us.

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